



# SUPPORTNET

SOUTHEAST'S STUDENT SUCCESS NETWORK

## What is Southeast SupportNET?

SupportNET is a tool that provides an efficient way to quickly offer coordinated support to all students ensuring they receive the right type of assistance/intervention to keep them on track. It's also a tool to offer positive reinforcement to students.

## Why should Faculty Use SupportNET?

- Gives you a quick way to provide **meaningful feedback** to students in your courses, at any time.
- Provides your students with **earlier feedback** and more opportunity to take actions.
- Allows you to easily **track the feedback** you've provided to your students over time.
- Shares feedback with the student's **primary advisor and other support staff** who can support your students.
- Provides an **online scheduling tool** to help manage student appointments (and your SupportNET calendar can be synced with your Outlook calendar).

## How Do I Use SupportNET?

- **Raise concern flags** & congratulatory **kudos** throughout the semester.
- **Clear Flags** as concerns resolve or improve.
- **Post office-hour availability** on your SupportNET calendar (syncs with Outlook). This allows students to schedule appointments with you during your office hours to discuss course questions and concerns, as well as academic advising appointments during the semester.
- Issue **Referrals** to **Campus Resources**.
- Post a **statement** about SupportNET in your syllabus.

## Who Supports the Students I Flag?

- **Primary Advisors** can see flags raised on advisees to aid in advising and support.
- **Other Staff**, with the appropriate permissions and relationships to the student, can see flags and provide outreach and support.

## Helpful Links



Log into SupportNET with your SE Key and password at [supportnet.semo.edu](https://supportnet.semo.edu).



Contact us with questions or ideas through [semo.edu/supportnet](https://semo.edu/supportnet).



Visit the SupportNET website for information and instructional guides at [semo.edu/supportnet](https://semo.edu/supportnet).



Request training, or a department specific SupportNET feature at [semo.edu/supportnet](https://semo.edu/supportnet).



Nominate a SupportNET Champion at [semo.edu/supportnet](https://semo.edu/supportnet).