

Jocelyn S. Martin
jmartin@semo.edu
573-887-0696 (office)

Degrees:

Ph.D.	University of Kansas	May 2005	Social Work
MSW	University of Kansas	May 1985	Social Work
BA	University of Kansas	May 1979	Microbiology

Dissertation

Title: Parent and youth satisfaction with children's mental health services
Methodology: Quantitative and qualitative. I matched 545 family pairs (a youth aged 12-18 and his or her own parent) and compared their satisfaction and perceived outcomes of services. I developed a regression model using SPSS based on youth answers on the survey, to predict youth satisfaction with case management services. I interviewed 12 parents and 15 youth about their experiences with case management, focusing on what contributed to satisfaction or dissatisfaction with those services. The qualitative portion used the Atlas-ti program for qualitative data analysis.

Professional Work Experience:

Fall 2019-present: Assistant Professor, Southeast Missouri State University, Cape Girardeau MO

Fall 2016-Spring 2019: Assistant Professor, Arkansas State University
Jonesboro AR

Fall 2012-Spring 2016: Assistant Professor, Southeast Missouri State University
Cape Girardeau MO

Fall 2005-Spring 2012: Assistant Professor, Austin Peay State University,
Clarksville TN 37044

Fall 1996-June 2005 Graduate Research Assistant, School of Social Welfare, KU
PI: Christopher Petr, Ph.D., 1996-2004
Susan Corrigan, Ph.D. 2004-2005

I coordinated the Kansas Consumer Satisfaction Survey for Children's Mental Health. I participated in the development of the Kansas Families Satisfaction Survey (KFSS) and the Kansas Youth Satisfaction Survey (KYSS) instruments, and in their revisions in 1999, 2003 and 2004-5. I obtained consumer names from mental health centers or Medicaid records, forwarded this information to a consumer group that did the telephone interviews, and tracked the interviews as they returned. I mailed surveys to those families who could not be reached by telephone. I prepared interim reports to the community mental

health centers of Kansas (as soon as the data were collected on each center). I performed the data analysis for both the quantitative and qualitative sections of the annual report, which compared the twenty-seven centers to each other and looked for predictors of family and youth satisfaction.

Fall 1995-Fall 1996: Graduate Research Assistant, School of Social Welfare, KU

PI: Edith Freeman, Ph.D.

I developed a model for evaluating kinship care family decision-making conferences and assisted with the overrepresentation of African-American youth in foster care project.

Spring Semester 1995: Graduate Research Assistant, School of Social Welfare, KU

PI: John Poertner, Ph.D.

I conducted a qualitative research project, 'Court Appointed Special Advocates: The Experiences of Children and their Families'

Oct. 1986- August 1994: Clinical Mental Health Social Worker

Kanza Mental Health Center, Hiawatha KS

Duties included providing individual, group, and family therapy; leading parenting groups; crisis intervention and evaluation; supervision of children's case manager; utilization review of records.

August 1985-August 1986: Psychiatric Social Worker

Woodson Children's Psychiatric Hospital,
St. Joseph MO

Duties included providing individual and group therapy and social work services on an inpatient unit for adolescents.

Teaching experience:

Assistant Professor, Arkansas State University, 2016-19

Responsible for teaching in the BSW program:

Culture and Diversity

Substance Abuse

Developed the Social Work Research Methods class which was approved in Spring 2019

In the MSW program:

Social Work Evaluation and Research

Integrative Research Project

Clinical Practice with Individuals

Clinical Interventions with Substance Abuse and Dependence

Foundations of Field II (supervision of field students)

Assistant Professor, Southeast Missouri State University, 2012-present

Responsible for teaching in the BSW program:

- Introduction to Social Work
- Understanding Culture and Diversity, classroom and web-based
- Helping Skills for the Human Professions
- Human Behavior in the Social Environment II (macro)
- Social Work and Mental Health

Assistant Professor, Austin Peay State University, 2005-2012

Responsible for teaching in the BSW program:

- Introduction to Social Work
- Human Behavior in the Social Environment, web-based*
- Research Methods
- Generalist Practice Methods
- Child and Adolescent Mental Health*
- Social Work with Children and Families*
- Family Violence*
- Spirituality and Social Work*

Responsible for teaching in the MSW program:

- SW 6020 Research I
- SW 6120 Research II
- SW 6200 Advanced Practice with Individuals
- SW 6300 Empirical Social Work Practice
- SW 6410 Adult Mental Health*
- SW 5000: Special Topics: Children's Mental Health*
- SW 5000: Special Topics: Trauma and Recovery*

* indicates courses I developed

Graduate Teaching Assistant (with full responsibility for class), KU

Fall, 1995: Human Behavior in the Social Environment: Individuals and Families

Fall 1996: Human Behavior in the Social Environment: Individuals and Families

Fall 1997: Human Behavior in the Social Environment: Individuals and Families

Spring 1997: Human Behavior in the Social Environment: Groups and Communities

Spring 1998: Human Behavior in the Social Environment: Groups and Communities

Fall 1998: Social Work Research 1

Spring 1999: Social Work Research 2

Adjunct, Peru State University, Peru Nebraska

1992: Introduction to Counseling

1993: Introduction to Psychology

Presentations

Safety, Self-Determination, Suicide Prevention and Ethical Social Work Practice

Presentation by SEMO Social Work Department

August 14, 2020 at Dempster Hall, SEMO

Nic Barna, Dana Branson and Jocelyn S. Martin, presenters

Healthcare assessments with aging persons with intellectual disabilities

Sixth Annual Delta Health Care Disparities Conference

Nov. 9 2018 at A-State Student Union

Jocelyn S. Martin, Ph.D. (sole presenter)

Adultcentrism and Ethics in Health Care Decisions

Fifth Annual Delta Health Care Disparities Conference

Nov. 17, 2017 at A-State Student Union

Jocelyn S. Martin, Ph.D.

Ethical Implications of Technology Use in Social Work Practice

38th Annual Conference, NASW Arkansas

Little Rock, Arkansas March 30-April1, 2017

Rejoice Addae, Ph.D. Pat Wilkinson, Ph.D. and Jocelyn S. Martin, Ph.D.

Telemedicine: Best Practices and Ethics

Fourth Annual Delta Health Disparities Conference

Nov. 4, 2016 at A-State Student Union

Co-presented with Dr. Joyce Addae

Martin, Jocelyn S. (2009) Using Spirituality to Enhance Mental Health Services Paper presented at and published in the proceedings of the Southern Institute for Mental Health Advocacy, Research and Training, Fifth Annual Mental Health Research Conference, Jackson State University, Jackson MS

Martin, Jocelyn S. (2007) Parent and Youth Satisfaction with Children's Mental Health Services Paper presented at and published in the proceedings of the biennial conference Building on Family Strengths, Research and Training Center on Family Support and Children's Mental Health, Portland State University, Portland OR

Martin, Jocelyn S. (2007) Consumer satisfaction with children's mental health services: Parent and youth perspectives Paper presented and published in the proceedings of the Southern Institute for Mental Health Advocacy, Research and Training, Third Annual Mental Health Research Conference, Jackson State University, Jackson, MS

- Petr, Chris and Martin, Jocelyn S. (2000, April). Consumer Satisfaction: Results and Lessons from a State-wide Survey: *The Kansas Consumer Satisfaction Survey for Children's Mental Health*. Paper presented at the annual conference Building on Family Strengths; Research and Training Center on Family Support and Children's Mental Health, Portland State University, Portland OR
- Martin, Jocelyn S. (2000, April) Consumer Satisfaction: Results and Lessons from a State-wide Survey: *The Kansas Consumer Satisfaction Survey for Children's Mental Health*. Poster session at the annual conference Building on Family Strengths; Research and Training Center on Family Support and Children's Mental Health, Portland State University, Portland OR
- Martin, Jocelyn S. (2000, February). The Kansas Consumer Satisfaction Survey. Poster session presented at the 13th Annual Research Conference, Research and Training Center for Children's Mental Health, Dept. of Child & Family Studies, Louis de la Parte Florida Mental Health Institute
- Miller, Kathie, Goldman, Geri, and Martin, Jocelyn S. Ethics in Online Work with Clients Workshop given at Southeast Missouri State University, August 2013 and 2014

Articles in refereed journals

- Martin, Jocelyn S., Petr, Christopher G., and Kapp, Stephen A. (2003) Consumer satisfaction with children's mental health services *Child and Adolescent Social Work Journal* 20(3): 211-226
- Petr, Christopher G., Holtquist, Suzanne, and Martin, Jocelyn S. (2000) Consumer-run organizations for youth *Psychiatric Rehabilitation Journal* 24(2): 142-148

Grant reports

- Martin, Jocelyn S. (2004) The Kansas Consumer Satisfaction Survey for Children's Mental Health, September 2004, Round 7: FY 2004
- Martin, Jocelyn S. (2003) The Kansas Consumer Satisfaction Survey for Children's Mental Health, September 2003, Round 6: FY 2003
- Martin, Jocelyn S. (2002) The Kansas Consumer Satisfaction Survey for Children's Mental Health, September 2002 Round 5: January-August, 2002
- Martin, Jocelyn S. (2002) The Kansas Consumer Satisfaction Survey for Children's Mental Health April 2002 Round 4: July 2001- February 2002
- Martin, Jocelyn S. (2001) The Kansas Consumer Satisfaction Survey for Children's Mental Health, September 2002 Round 3: January-August 2001
- Martin, Jocelyn S. (2000) The Kansas Consumer Satisfaction Survey for Children's Mental Health, March 2000 Round 2: July 1999-January 2000

Martin, Jocelyn S. (1999) The Kansas Consumer Satisfaction Survey for
Children's Mental Health, August 1999 Round 1: January-June
1999