

RESOLUTION FOR

Dr. Patricia C. Ryan

WHEREAS, Dr. Patricia C. Ryan has completed more than twelve years of service to Southeast Missouri State University as Director of Institutional Research; and

WHEREAS, she served through a period in which the demands for institutional research, data-driven management, and accountability reporting increased exponentially; and

WHEREAS, Pat reorganized and professionalized the Office of Institutional Research and developed a national reputation as an institutional research professional; and

WHEREAS, Pat worked diligently with other institutional research professionals in the state of Missouri to shape and respond to constantly shifting reporting demands from the Missouri Department of Higher Education; and

WHEREAS, she built from the ground up efficient, labor-saving systems for generating reports; and

WHEREAS, Pat built a well-earned reputation for customer service having developed a formal on-line request procedure and a culture of quick and orderly response to requests, all delivered with a cheerful can-do attitude; and

WHEREAS, she served as a mentor to graduate assistants in the Office of Institutional Research, imparting to them knowledge both personal and professional that contributed to their future success; and

WHEREAS, she made numerous presentations at national conferences, most recently co-authoring a chapter in The Handbook of Institutional Research (Association for Institutional Research 2012) entitled, "Tools for Measuring the Effectiveness of Institutional Research;" and

WHEREAS, Pat served and continues to serve actively as a peer reviewer for the Higher Learning Commission in both the AQIP and PEAQ processes; and

WHEREAS, she was integral to the writing of the University's AQIP Systems Portfolio, its subsequent evaluation, and the University's response leading up to full institutional reaccreditation in fall 2012 and the recognition of the University as a national leader among four-year AQIP institutions; and

WHEREAS, Pat never hesitated to insert her mischievous sense of humor into even the most unlikely of situations and she never passed up an excuse to throw an office party -- from birthday events to the Freeze Day Follies (occurring at 4th week census); and

WHEREAS, she always was compassionate and caring in her relationships with colleagues and students and leaves the University with a highly functioning, professional office ready to build on a solid foundation of success;

NOW, THEREFORE, LET IT BE RESOLVED that the Board of Regents expresses its appreciation and congratulations on behalf of the University and its students, faculty, staff, and administration on this twelfth day of April, Two Thousand Thirteen.



Doyle Privett

Doyle L. Privett

President, Board of Regents
Southeast Missouri State University