



Refill and Save Program

Frequently Asked Questions

1. When do I need to refill my prescription to stay eligible for the \$20 savings?

To qualify for the \$20 savings, you must refill your prescription within 30 days of the day it was scheduled to run out. So if your prescription was written for 30 days, you'd have that 30 days plus a 30-day grace period (for a total of 60 days) to refill your prescription in order to qualify for the \$20 discount.

2. If the grace period runs out before I refill my prescription, can I still get the \$20 savings?

No, if it has been more than 30 days since your prescription was scheduled to run out, you will not receive the \$20 savings on your next refill. However, you will receive the \$20 savings on all following refills, as long as you refill within the 30-day grace period from when your prescription was scheduled to run out.

3. How does the discount work if I refill my prescriptions by mail?

You will receive a discount when you refill your 3-month prescription by mail. Including the 30-day grace period, your refill deadline to qualify for savings is extended to approximately 120 days from your last refill.

4. What if I get a 3-month refill at a retail pharmacy?

You will receive the \$20 savings when you refill your 3-month prescription at your retail pharmacy. Including the 30-day grace period, your refill deadline to qualify for savings is extended to approximately 120 days from your last refill.

If you have additional questions, please call the number on the back of your ID card.