The U.S. Bureau of Labor Statistics (BLS) reported wage and salary employment in the medical and health services management category is projected to grow 23 percent between 2012 and 2022. This growth rate is much faster than other industries. While many of these jobs are for practitioners, nurses, and allied health professionals, many others have duties that do not include hands-on patient care: for example, marketing, human resources, finance, and administration positions. This degree will help fulfill the need for non-clinical healthcare employees and is also appropriate for practitioners who desire to move up in clinical management or out of direct patient care into a support role.

The Quality and Patient Safety option focuses on the critical areas of quality management and patient safety protocols. A macro-level emphasis on quality and patient safety is necessary for all healthcare operations, clinical and non-clinical.

**Becoming Career Ready…**

/ Qualified, award winning faculty interact with students in a small online class environment.

/ Quality & Patient Safety graduates are at the heart of the business side of healthcare, as they’re in charge of budgeting, scheduling, patient quality and safety and seeking out ways to improve patient care. Examples of job titles include health and social services director, medical records manager, office manager, practice administrator and patient safety specialist.

/ 100% of Southeast programs offer real-world experience. Quality & Patient Safety students earn this experience through participating in practicums and internships designed to provide practical experience in healthcare organizations.

/ The path to a successful career starts with you! You can maximize your career development by working closely with Career Services and Southeast faculty – they are here to help you connect your passions, interests, and skills to jobs and opportunities in the field. Career Services provides professional career counseling and coaching, resume critiques, practice interviews, job search strategies, career events, networking opportunities, and more.

**Potential Internship and Employment Opportunities:**
- Hospitals
- Insurance Companies
- Medical Office Practices
- Government Agencies
- Home Health Care
- Counseling Centers
- Medical Practice Management
- Risk Management
- Healthcare Technology Companies

**About Our Online Programs**
At Southeast, if a program is designated as an online degree, you can complete your degree anywhere, without ever having to come to one of our campuses. As a student in an online class, your faculty will be the same faculty who teach in our campus classrooms. Advising for online programs and other support services are all completed online by staff who specialize in serving distance students.

**Special Options for Healthcare Management Majors**
Southeast offers a Master of Science in Healthcare Management which may also be completed entirely online.

Up to 12 hours of upper level courses may be dual-transcripted toward the accelerated MS in Healthcare Management, giving you an early start.

Save time and money by talking with your advisor about applied for the accelerated master’s program.

**Transfer and Dual Credit Students**
If you have dual credit or transfer credit, please visit our transfer course equivalencies guide at semo.edu/transfercredit.

**Quality & Patient Safety Option (Online)**

**Bachelor of Science (BS)**

To explore all online degree options, visit online.semo.edu

For Advising
Phone: 1 (573) 651-2766
Fax: 1 (573) 651-2859
southeastonline@semo.edu
www.online.semo.edu
This is a guide based on the 2020-2021 Undergraduate Bulletin and is subject to change. The time it takes to earn a degree will vary based on several factors such as dual enrollment, remediation, and summer enrollment. Students will meet with an academic advisor each semester and use Degree Works to monitor their individual progress.

**CURRICULUM CHECKLIST**

**Healthcare Management: Quality & Patient Safety Option - 57 hours required – No minor required**

- EC 585 Healthcare Economics (3)
- HA 300 Introduction to Healthcare Management (3)
- HA 473 Internship in Healthcare (3)*
- HA 510 Healthcare Operations (3)
- HA 550 Healthcare Risk Management (3)
- HL 320 Community Health (3)
- MG 356 Found of Hum Resource Management (3)
- MG 362 Management Skills (3)
- MI 101 Introduction to Computer Applications (3)
- PY 101 Introduction to Psychology (3)
- PY 271 Research Design & Analysis I (3)
- SC 301 Foundations of Health Communication (3)
- UI 386 Environmental Health (3)
- UI 412 American Healthcare Systems (3)

**Choose 3 hours:**
- BA 400 Ethical Leadership (3)
- UI 352 Medical Ethics (3)

**QUALITY & PATIENT SAFETY OPTION:**

- HA 520 Intro to Healthcare Quality (3)
- HA 525 Advanced Healthcare Quality (3)
- HA 530 Intro to Patient Safety (3)
- HA 535 Advanced Patient Safety (3)

**Additional Requirements:**

- BS 103 Human Biology (3)
- EC 215 Principles of Microeconomics (3)
- HL 120 Health Perspectives (3)
- MA 116 Pre-Calculus A (3)

*Enroll in after completion of 75 hours, minimum cumulative gpa of 2.5 and major gpa of 2.75. Must have completed 9 hours of major coursework.

**General Education Requirements – some requirements may be fulfilled by coursework in major program**

- Social and Behavioral Sciences – 6 hours
- Constitution requirement – 3 hours
- Written Communication – 6 hours
- Oral Communication – 3 hours
- Natural Sciences – 7 hours (from two disciplines, one to include a lab)
- Mathematics – 3 hours
- Humanities & Fine Arts – 9 hours (from at least two disciplines)
- Additional requirements – 5 hours (to include UI100 for native students)
- Civics examination

**SAMPLE YEARLY COURSE MAP**

**FALL**

<table>
<thead>
<tr>
<th>Start / Stop</th>
<th>Course #</th>
<th>Hrs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full Term</td>
<td>Aug. - Dec.</td>
<td>3</td>
</tr>
<tr>
<td>Full Term</td>
<td>Aug. - Dec.</td>
<td>3</td>
</tr>
<tr>
<td>Full Term</td>
<td>Aug. - Dec.</td>
<td>3</td>
</tr>
<tr>
<td>1st 8 Week</td>
<td>Aug. - Oct.</td>
<td>3</td>
</tr>
<tr>
<td>2nd 8 Week</td>
<td>Oct. - Dec.</td>
<td>3</td>
</tr>
<tr>
<td><strong>Total</strong></td>
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**SPRING**

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<tr>
<th>Start / Stop</th>
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<td>Wintersession</td>
<td>Dec. - Jan</td>
<td>3</td>
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<tr>
<td>Full Term</td>
<td>Jan. - May</td>
<td>3</td>
</tr>
<tr>
<td>Full Term</td>
<td>Jan. - May</td>
<td>3</td>
</tr>
<tr>
<td>1st 8 Week</td>
<td>Jan. – Mar.</td>
<td>3</td>
</tr>
<tr>
<td>2nd 8 Week</td>
<td>Mar. - May</td>
<td>3</td>
</tr>
<tr>
<td><strong>Total</strong></td>
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**SUMMER**

<table>
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<tr>
<th>Start / Stop</th>
<th>Course #</th>
<th>Hrs</th>
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<tbody>
<tr>
<td>1st 4 Week</td>
<td>June</td>
<td>3</td>
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<tr>
<td>8 Week</td>
<td>June-July</td>
<td>3</td>
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<tr>
<td>2nd 4 Week</td>
<td>July</td>
<td>3</td>
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<tr>
<td><strong>Total</strong></td>
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**Personalized Pathways:**

At Southeast, we offer online courses in a traditional 16-week fall and spring semester with 8-week sessions in the first and last half of both. In addition, we offer a Wintersession between fall and spring and at least six different 4, 6, and 8 week sessions over summer. Talk with an advisor to see how you can utilize these different sessions to expedite your degree completion.

**Degree requirements for all students:** a minimum of 120 credit hours; completion of transfer credit for General Education program courses; residency at Southeast - at least 30 hours from Southeast; 39 senior division hours required; current residency at Southeast - 12 of your final 18 hours must be taken with Southeast; grade point average at Southeast: 2.0 minimum required; grade point average cumulative: 2.0 minimum required. Refer to the Undergraduate Bulletin or Degree Works for additional graduation requirements.

A minimum 2.25 GPA in the major and overall are required to graduate with a BS degree.

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**To learn more**
Southeast Online
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online.semo.edu

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all online degree options,
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6/5/2020