Enterprise Email:
How to access your webmail

1. Open a web browser and go to: https://web.mail.mil

You will see the following screen noting that you are accessing a U.S. Government Information System. Click "OK".
2. When prompted, be sure to select only your DOD EMAIL certificate. Click "OK".

3. You will be presented with a second screen. Simply click the link in the center.
   (NOTE: The words for your link may be slightly different than what is in this image.)
4. It will present a second request for the correct certificate. 
   When prompted, select the DOD EMAIL certificate. Click "OK".

5. If this is the first time you have used the webmail interface, you should get a screen asking for the time zone you are in. 
   Select the appropriate time zone and click OK.
6. At this point, the webmail interface (OWA) will open.

If you have any problems or questions about Enterprise Email, please call the Army Enterprise Service Desk, 1-866-335-ARMY (2769), and select option #5.

Please be prepared to provide system information such as your Operating System (Windows 8/7/Vista/XP) and Browser version (Internet Explorer 11, 10, 9, etc.).