

COUNTDOWN TO

college

Southeast Missouri State University

Classes Start August 24, 2020

While your future Redhawk is starting to get excited about joining us on campus in just a few short weeks, there's probably one thing they're not focusing on: paying the bill. We've sent this information to your student, but ask you to review it with them to ensure they understand what they're paying for, how to pay and when, and who to turn to when they have questions.

[There's even a whole section on our website about helping your student navigate this process.](#)

UNDERSTANDING THE PARTS OF YOUR BILL

SEMESTER CHARGES: Charges billed to your student's account at the time the bill was printed

SEMESTER PAYMENTS: Payments that have been made to the account or financial aid* that is approved and pending payment.

PREVIOUS BALANCE: Amount carried over from a prior semester

AMOUNT DUE: The balance your student owes to Southeast out of pocket

*Financial aid is subject to change based on federal regulations and/or student status (GPA, enrollment, etc.)

THE NEXT PAYMENT DUE DATE FOR FALL 2020 IS AUGUST 1

If the balance is not paid by this date, your student will be charged a late fee, and a hold will be placed on their account. Failure to pay may also result in class cancellation.

New Southeast students receive one mailed billing statement, as a courtesy, to help during their transition to college. Students are notified of future bills via their Southeast email and may access statements through SEMO-Pay at any time. Through SEMO-Pay, students are also able to access their full account history, make payments, and grant authorized payer access to another person. Additionally, students have the option to enroll in text messages from SEMO-Pay, for reminders related to billing.

If your student would prefer to pay monthly rather than semesterly, they can enroll in an Installment Payment Plan (IPP) through SEMO-Pay. IPPs are available in two- to five-payment options for fall 2020.

THREE WAYS TO PAY

ONLINE (SEMO-PAY)

Pay via credit card or check through My Southeast Student Portal

[Instructions](#)

BY MAIL

Send a check or money order to:

Southeast MO State University
One University Plaza, MS 3275
Cape Girardeau, MO 63701

IN PERSON

Pay via credit card, check, cash, or money order by visiting the Cashier's Office in Academic Hall Room 018

Note: A service fee may apply when using a credit card for online payment.

QUESTIONS ABOUT CHARGES?

Student Financial Services
573.651.2253 | sfs@semo.edu

Questions about:

- Tuition
- General Fees
- Web Course Fees
- Electronic Course Access
- Program Fees
- Special Course Fees
- ITV Fees
- IPP Fees
- Late Payment Fees

Textbook Rental
573.651.2236 | rentabook@semo.edu

Questions about:

- Textbook Rental Charges

Department of Public Safety (DPS) / Parking Services
573.651.2310 | parking@semo.edu

Questions about:

- Parking Tickets
- Parking Permits

Residence Life
573.651.2274 | residencelife@semo.edu

Questions about:

- Housing
- Meal Plan
- Housing Damage
- Key Replacement

Health Clinic
573.651.2270 | chc@semo.edu

Questions about:

- Health Clinic Charges

Office of Admissions
573.651.2590 | admissions@semo.edu

Questions about:

- Application Fees

Registrar
573.651.2250 | registrar@semo.edu

Questions about:

- Transcript and Graduation Fees

New Student Programs
573.651.5166 | nsp@semo.edu

Questions about:

- Orientation Fees

Campus Life and Event Services
573.651.2280 | campuslife@semo.edu

Questions about:

- CampRedhawk Fees
- ID Card Charges

Southeast Bookstore
573.651.2279 | southeast@bkstr.com

Questions about:

- Bookstore Purchases

MORE IMPORTANT INFO

PARKING

The fall 2020 preferred parking lottery is open until 4 p.m. on August 7.

EMPLOYMENT

If your student plans on working during the semester, they shouldn't wait to start



WE CAN'T WAIT TO MEET YOU!

Kate Kording

Albee Sumner

Austin T. Patch

Hanfahong

NEW STUDENT PROGRAMS STAFF

