

Fiscal Year 2019 Annual Report  
Student Life and Auxiliary Departments  
Associate Vice President for Student Life



CAMPUS HEALTH CLINIC / CAMPUS LIFE AND EVENTS SERVICES  
CHARTWELLS DINING SERVICE / GREEK LIFE  
OFFICE OF MILITARY & VETERANS SERVICES / RECREATION SERVICES  
REDHAWK FOOD PANTRY / SOUTHEAST BOOKSTORE  
STUDENT GOVERNMENT / TEXTBOOK RENTAL

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## **Associate Vice President Year in Review**

The Office of Student Life works with a variety of different offices to provide a multitude of services and programs to the Southeast Missouri State University community. During fiscal year



2019 a variety of program initiatives, including the opening of a new NPHC plaza, the campus selection as a Military Friendly Silver Designation, changes to Student Government to improve diversity and inclusion efforts, the closing of Henderson Hall, the launch of a new eSports program and multiple facility upgrades.

The success of programs and services within the all the officers represented in this annual report are the result of efforts by many committed professionals. Outlined below are the graduate assistant, clerical/technical, and professional staff that deserve the credit for each success outlined in this program and for being competent professionals in responding to the fiscal challenges experienced in fiscal year 2019.

### **Campus Health Clinic**

Kim Dennis, April Kibble APRN, FNP-BC, Rachael Jenkins APRN, FNP-BC, Christina Martin RN, Margaret Johnson LPN, Courtney Blissett, Tameka Ballentine

### **Campus Life and Events Services**

Michele Irby, Gretchen Grojean, Joanna Shaver, Tiffany Comfort, Sue Kaverman, Jim Essner, Karley Smith, Kacee Kullum

### **Chartwells**

Courtney Piper, Matt Ludwig, Cheryl Graf, Megan Buchtman, Paul Gleeson, Alicia Ticer, Kevin Yarbrough, Christie McIntosh

### **Greek Life**

Bruce Skinner, Amanda Rogers, Tony Dees

### **Office of Military and Veterans Services**

Amanda Woods, Katie Fries

### **Office of Residence Life**

Kendra Skinner, Allan Mauk, Neil Conrad, Kim McElroy, Allie Wisker, Garrett Downing, Christie Wormington, Karimah Banks, Caitlin Reicher, Levi Rutherford, Malana Bradford, Amanda Carpenter, Holly (Stauffer) Ritter, Kyle Howley, Ben Cicotte, Abhishek Suryavanshi, Evan Schmidt, Duane Jones, Kurt Ritter, Nadeesha Herath Mudiyanse

**Recreation Services**

Mike Buck, Eric “Red” Redinger, Chad Sierman, Sara Wagganer, Crystal Dooley,  
Kim Wilkerson, Shannon Colmo, Brittney Swicionis, Cory Brock

**Southeast Bookstore**

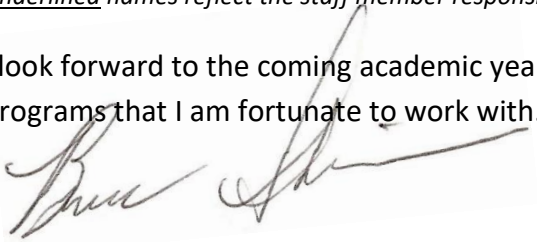
Barbara Breedon, Falon Bentz, Mandi Gean

**Textbook Rental**

Jane Kurre, Cindy Balsmann

*Underlined names reflect the staff member responsible for the overall operation of the department.*

I look forward to the coming academic year and remain thankful for the students, staff, and programs that I am fortunate to work with.

A handwritten signature in dark ink, appearing to read "Bruce Skinner", is written over a light gray rectangular background.

Bruce Skinner, Ed.D, CASP

Associate Vice President for Student Life

## Campus Health Clinic

Beginning in 2008 the University and Southeast Missouri Hospital (now Southeast HEALTH) partnered to provide health services to students and employees of the University. The clinic provides primary medical care to the students, faculty, and staff via



Registered Nurses, Licensed Practical Nurses and Advanced Practice Nurse Practitioners. Services include health treatment such as physical exams, laboratory services, immunizations, and allergy shots, medical procedures, prescription services, special equipment needs (ice packs/crutches); well women exams and assessment and treatment for any illness/injuries. Students and employees can have the services provided billed to insurance, the Clinic is required to accept the University's health care insurance provider, can self-pay or have their balance assessed against their student/employee account.

During the second half of the fall 2018 semester the Campus Health Clinic relocated from Crisp Hall to the 3<sup>rd</sup> floor of Towers East. This relocation was needed to allow for the Crisp Hall renovation during the spring and summer 2019. In addition, Southeast Health made a change in their staffing of the Clinic, reducing the number of APRNs from two to one beginning Jan 2019.

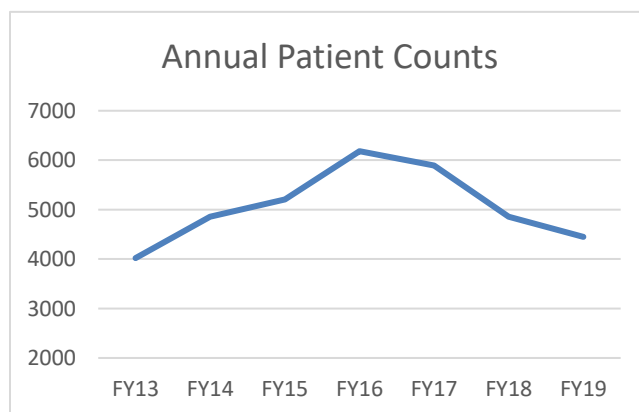
### Contract Details

- All employees, services, and equipment are provided by Southeast HEALTH.
- The University permits all charges not covered by insurance or self-pay to be charged against a student or employee's account.
- Students are not required to have health insurance or show ability to pay in order to receive medical services.
- The University guarantees to cover losses at the Clinic up to \$145,000 annually. Any loss above \$145,000 is shared equally. Any profit from the Clinic's operation is shared equally.
  - Operating loss FY19, \$145,987
  - Operating loss FY18, \$173,685
  - Operating loss FY17, \$90, 999

### Usage

Patient counts for the past three years:

- FY19, 4,447
- FY18, 4,858
- FY17, 5,894



## Campus Life and Events Services

Campus Life and Event Services has responsibility for the co-curricular educational experience of all Southeast Missouri State University students. This responsibility includes programs for leadership development, social engagement, community service, social justice topics, and leadership for the student organizations.



The office experienced the retirement of Mrs. Sue Kaverman at the end of FY19. Sue was a critical staff member for the office, often helping keep the many random events and programs of the office was responsible for. Sue was a great team member for Campus Life and Events Services.

### Mission

Campus Life & Event Services creates programs, facilities, and services that provide opportunities that foster engagement, growth, and development of students as well as connections to the campus and the community.



### Campus Advising

- The Director of Campus Life serves as the adviser for Student Government
- The Coordinator for Campus Programming serves as the adviser for the Student Activities Council
- The Coordinator for Leadership and Involvement serves as the adviser to the First-Year Leadership Program, Emerging Leader and President's Leadership Academy programs

### Major Campus Life Programs and Events

- |                                    |                                      |
|------------------------------------|--------------------------------------|
| • Camp Redhawk                     | • Southeast Serves                   |
| • Martin Luther King Jr. Committee | • Family Weekend                     |
| • Homecoming                       |                                      |
| • First-Year Leadership Program    | • Emerging Leaders                   |
| • Emerging Leaders                 | • Student Life and Leadership Awards |
| • President's Leadership Academy   | • Involvement Ambassadors            |
|                                    | • Carpe Diem                         |

### Programs and Accomplishments

**Opening Week** The kick off of the academic year allowed for many opportunities to engage our students.

- |                                    |                             |
|------------------------------------|-----------------------------|
| • Move-In Bash                     | 3411(FY19) students         |
| • Ice Cream Pig-out and chrisjones | 1800 and 650(FY19) students |

**Engagement Day** programs:

- |  |   |
|--|---|
| • Involvement Fair                         | 600 students and 102 organizations (FY19) |
| • Service project                          | 18 (FY19) students                        |
| • Dec Your Dorm                            | 190 (FY19) students                       |
| • What is FyLP?                            | 150 (FY19) students                       |
| • Welcome Back Movie- <i>Black Panther</i> | 126 (FY19) students                       |

**Family Weekend** The annual event was held on September 7-9, 2018 with most events happening on Saturday, September 8. A few highlights of Family Weekend were activities hosted at the library including a scavenger hunt and a tour of the Rare Book Room, Breakfast with the President, Dome tours, community bus tours, international displays in the University Center that included trivia and live entertainment by the Walker Brothers.



**Homecoming** The theme for Homecoming was *Homecoming 2018: Now That's What I Call Southeast (nineties music)* and was hosted on October 13, 2018. The week of events included Field Day and Spirit Rally, the Talent Show, the selection and coronation of Man and Woman of the Year, Window Painting, online competitions (included a new category-Students' Choice Award) and the parade.

A complete list of Homecoming Awards and winners, can be found in Appendix A & B.

- Appendix A includes the parade, window art, yard art, and banner winners since 1999.
- Appendix B includes the Man and Woman of the year winner, including all finalists and the first, second, and third place winners for overall Homecoming since 1996.
- Fall 2018 Homecoming Step Show Winners were Sigma Gamma Rho and Phi Beta Sigma.

**Carpe Diem** The campus-wide international festival was held on Saturday, October 27 with approximately 800 students, faculty and staff in attendance. The event was designed as a "street bizarre" with cultural booths representing over a dozen different cultures. In additions, the student prepared native dishes from six different countries and student performances, a fashion show and henna tatoos were demonstrated by our students. Two professional performances were brought in from the St. Louis area. This was the first year, Campus Life and Event Services was responsible for the event

**Community Service** Volunteerism and service have become a major focus for Campus Life & Event Services. Highlights of the program were:



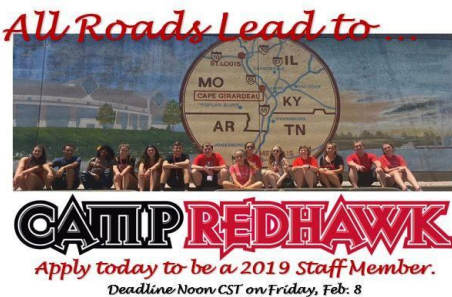
- The Big Impact Service Day (April 13, 2019) consisted of 10 projects, 73 volunteers, and 183 volunteer service hours
- Volunteer Fair-On, August 29, 2018, 21 agencies participated and 150 students signed up to volunteer through local agencies
- Monthly service projects were hosted by Campus Life including Fancy That! Dress sale, Crafting ofr a Cause, raking leaves, and SuperHero Fun Day which ws a carnival sponsored for the Big and Littles in the Big Sisters Big Brothers program.
- SE Serves program conducted fundraisers through Textbook Rental and Walmart to alleviate departmental and participant cost.



**Involvement Ambassadors** The Involvement Ambassador program offered students one on one peer counseling sessions to help customize engagement and involvement opportunities for students. The six Involvement Ambassadors meet with many individual students, presented 12 classroom programs on “Getting Involved”.

### Campus Leadership Program

Students are provided a continuum of opportunities for leadership development. The program begins with Camp Redhawk the summer before a student attends Southeast and culminates in the President’s Leadership Academy and/or the Center for Strategic and International Studies (CSIS).



**Camp Redhawk** Camp Redhawk is a summer leadership camp designed for new students preparing to enter their first semester at Southeast Missouri State University. The

program offers an introduction to campus life and traditions, immersion into school spirit, and a chance for campers to meet other students.



Program	Participation year	FY19
<i>Camp Redhawk</i>	Summer before classes	197 participants
<i>First Year Leadership Programs FYLP</i>	First semester	82 participants graduated
<i>Emerging Leaders</i>	2 <sup>nd</sup> semester or Sophomore year	40 participated/ 34 completed
<i>Presidents Leadership Academy</i>	Junior or Senior year	20 participated

## **Student Life and Leadership Awards**

The Student Life and Leadership Awards program was established to honor students, student organizations, and University professionals who support the intellectual, professional, personal, social, and cultural needs of the community.

### **Presidents Spirit of Southeast Award**

Anais Emelie, Zack Koeller, Kaetlin Lamberson, Luke LeGrand, Brendan Scholl, Michelle Van Zandt

### **Provost Award**

Alexia Buckner – Holland College of Arts and Media

Blake Henson – Harrison College of Business and Computing

Ke-La Harris – College of Education, Health, and Human Studies

Jasmine Jones – College of Humanities and Social Sciences

Adrienne Brauer – College of Science, Technology, Engineering, and Mathematics

Sarah Monteiro – *Graduate Category* – Harrison College of Business and Computing

### **Experiential Learning Award**

Phi Mu Alpha – Holland College of Arts and Media

Madison Francis – Harrison College of Business and Computing

Myriah Bernard – College of Humanities and Social Sciences

Holmes Honors Program – College of Education, Health, and Human Studies

Dalton Cowan – College of Science, Technology, Engineering, and Mathematics

Brigid Toney – *Graduate Category* – College of Humanities and Social Sciences

Kevin Hoeing – *Graduate Category* – Harrison College of Business and Computing

### **First-Year Student Award**

Nur E Afra Anika, Daniel Frew, Grace Powderly

### **Outstanding Student Organization Award**

Alpha Phi Omega: Beta Psi Chapter & Collegiate Cattlemen's Association

### **Outstanding Advisor Award**

Dr. Sajan Silwal – Nepalese Student Association

### **Student Life and Achievement Recognition Award**

Grace Grzywa – Student & Anthony Pulliam - Student

### **Civic & Global Engagement Award**

Dr. Jacqueline Wilson –  
Faculty, Holland College of  
Arts and Media

Gabrione Kent – Student

Zoey Logan – Student



### **University Contributor Award**

Dr. Willie Redmond – Faculty, Harrison College of Business and Computing

Theresa Messmer – Staff, Holland College of Arts and Media

Alexis Dilg – Student

Cassie Prock – Student

**Student Activities Council** Student Activities Council (SAC) is the largest, most diverse student programming organization on campus. SAC plans and facilitates a variety of educational, social, cultural, and recreational activities for the campus community. This year they hosted 35 events and 13 of those events were co-sponsorships with other student organizations or departments. The cost per student was the lowest it has been in five years.



**Student Organizations** This year we had 199(FY19) registered student organizations with 53 of those registering early in the previous spring semester. This year we had an all-time high of 33 brand new organizations join the campus.

### Events Services

The Campus Life and Events Service Office coordinates most reservations across the main campus. With the loss of R25, numbers were manually calculated for FY19 from the completed paper reservation forms. The Assistant Director did not complete paper reservation forms. These numbers also do not account for all the reservations transferred



from R25 to Outlook. The total reservation forms was 1,703. Of these forms, 1296 (76%) were for single occurrence events. 408 (24%) were for events that occurred 2 or more times (i.e. chapter meetings, First Step). Of the 1.703 request form s988 (58%) were for spaces outside the University Center and 715 (42) were for UC spaces.

### Fiscal Summary

<i>Revenue</i>	FY18	FY19
ID Cards	\$24,796	\$20,516
GA Fee Waiver/stipend transfer	\$31,851	\$11,630
Univ Ctr Info Desk Revolving	\$125	\$49
Coin Op Sales Taxable	\$166	\$135
Fees (Bond Fee Income)	\$267,000	\$267,000
Other Rentals (Bank)	\$20,500	\$21,500
Rental Income	\$7,138	\$5,092
Nontaxable Facilities		\$243
Food Service Commission	\$193,293	\$178,845
Interest Income	\$3,493	\$2,181
Res Life Commission	\$60,000	\$60,000
Camps reimbursement		
Rent - University	\$273,900	\$255,000

	Rent - Bookstore	\$60,752	\$60,752
	Campus Life Support ORL/SRC	\$103,846	
	Total	\$1,046,860	\$882,943
<i>Expenses</i>			
	Student Labor	\$67,063	\$71,590
	Faculty Staff Labor	\$474,879	\$430,749
	Operating Expenditures	\$18,838	\$12,096
	Equipment	\$584	(\$584)
	Staff/Dependent Fee Waiver		\$1,245
	Graduate Asst Fees Fee Waiver	\$14,651	\$3,030
	Transfer (bond utility conversion)	\$25,000	\$25,000
	Greek Life	\$66,000	
	Transfer Expense-VP Aux Support	\$1,500	\$8,755
	Renovations Repayment	\$39,000	\$39,000
	Deferred Maintenance	\$40,000	\$40,000
	Facility Renewal	\$23,000	
	Other transfers	\$24,993	
	ID Cards	\$6,731	\$4,095
	General Maintenance	\$37,099	\$33,416
	Custodial Services	\$24,709	\$26,954
	Kitchen Maintenance	\$143,575	\$68,107
	Furniture Equip	\$46,045	\$29,537
	Information Desk	\$567	\$292
	Total	\$1,054,234	\$793,283
	Net Revenue/Expense	(\$7,374)	\$89,660

#### **Fund Balance**

	<i>Revenue</i>	<i>Expenses</i>	<i>Net</i>	<i>Fund Balance</i>
FY19	\$882,943	\$793,283	\$89,660	\$287,458
FY18	\$1,046,860	\$1,054,234	(\$7,374)	\$197,798
FY17	\$1,610,153	\$1,740,387	(\$130,234)	\$205,172

## Chartwells Educational Dining Services

Chartwells has been the on-campus dining partner for 20 years and the University and Chartwells, in FY19 extended our partnership through 2031. The partnership has been beneficial to the University both in terms of our dining program and through partnerships to renovate and expand our dining facilities.



### Usage Summary

- FY19 board total meals served on campus 923,672, Total meals, including catering, guest, flex, cash, Redbucks, and flex was 1,380,793
- FY18 board total meals served on campus, 1,033,463. Total meals, including catering, guest, flex, cash, Redbucks, and flex was 1,524,618
- FY17 total board meals served on campus, 987,413. Total meals, including catering, guest, flex, cash, Redbucks, and flex was 1,505,108

### Contract Details

	FY18	FY19	Change
Meal Plan Guarantee	2,900	2,900	Unchanged
Meal Days	226	226	Unchanged
Commission Guarantee	\$234,000	\$234,000	Unchanged
Actual Meal Plan Average	2,936	2900	TBD
Value Exchange	Breakfast \$4.77 Lunch \$7.29 Dinner/Brunch \$7.29	Breakfast \$4.87 Lunch \$7.44 Dinner/Brunch \$7.44	Breakfast \$4.98 Lunch \$7.60 Dinner/Brunch \$7.60
Catering Allowance	\$35,000 per year	\$35,000 per year	Unchanged
Rate increase	3.5%	2%	2.2%

### Dining Venues

- Towers Café @ Towers Complex, cafeteria style
- Rowdy's @ Towers Complex, food court style
- Kaldi's @ Scully, coffee venue
- St. Vincent's Common @ Dobbins Center, food court style
- Redhawks Market @ University Center, food court style
- Panda Express @ University Center
- Starbucks @ University Center, full service Starbucks
- Houck's Place @ Merick Hall, food court style
- Subway @ Scully, full service Subway



## Greek Life

The Greek Life system at Southeast is comprised of many chapters, which are part of one of three governing councils. The membership of these chapters range from 4 members to over 120 members and provide for a Greek community of well over 1,500 members.



## Mission

We endeavor to provide an outside the classroom experience that will assist in fostering the growth of student leaders to have a positive impact on the campus, local, and global community.

## Vision

The vision of the Greek Life Office at Southeast Missouri State University is to improve the quality of student life by enabling members of the Greek community through advising, educational programs, and collaborating with stakeholders on and off campus. We understand that our Greek organizations serve as diverse communities and that diversity strengthens the overall Greek community.



## Student Participation in Greek Life

As an overall percentage of students, Southeast fraternities and sororities made up approximately 18% of the student body on the Cape Girardeau campus.

From fall 2015 through fall 2018 the Greek system grew by just over 20%.

Fall 2018 membership, 1,637  
Fall 2017 membership, 1,529  
Fall 2016 membership, 1,336  
Fall 2015 membership, 1,299



## Fall and Spring Chapter Numbers

Chapter numbers are based on the University fourth week census. The numbers reported below reflect the chapter's 4<sup>th</sup> week roster, as reported to the University by the chapter.



<i>Chapter</i>	<i>Fall 2018</i>	<i>Spring 2019</i>
Alpha Chi Omega	113	104
Alpha Delta Pi	138	132
Alpha Phi	123	111
Alpha Phi Alpha	2	4
Alpha Xi Delta	123	115
Delta Chi	38	46
Delta Delta Delta	130	120
Delta Sigma Theta	5	5
Gamma Phi Beta	118	98
Iota Phi Theta	NA	NA
Lambda Chi Alpha	75	78
Omega Psi Phi	NA	NA
Phi Beta Sigma	3	5
Phi Delta Theta	70	66
Pi Kappa Alpha	73	76
Sigma Chi	82	82
Sigma Gamma Rho	5	5
Sigma Nu	90	81
Sigma Phi Epsilon	84	74
Sigma Sigma Sigma	118	115
Sigma Tau Gamma	27	22
Tau Kappa Epsilon	46	43
Theta Xi	22	24
Zeta Phi Beta	8	7
Total	1,493	1,413

### Five Star Program (began FY18)

The Five Star Chapter Program, which includes the past Greek Accreditation program, focuses on the actions chapters take and the structure they have in place to support their organization. The Five Star Chapter Program provides organizations the opportunity to be recognized with “star standing” in five key areas of chapter operations 1) Academic Success, 2) Chapter Management, 3) Membership Development and Education, 4) Civic and Community Engagement, and 5) Harm Reduction/Risk Management.



### Evaluation

The submitted materials are reviewed by a panel of faculty and professional staff at Southeast Missouri State University or invited professionals with experience in Greek Life and/or who work with student organizations at a college or university. Each submission is reviewed by three panelists and the average of the three scores will be the score for each item/section. Reviewers are asked to provide written feedback in relation to their score. Any dispute between panelists will be resolved by the Office of Greek Life.

Star standing in each of the areas is based upon a set of pertinent criteria. The star standings will be determined by the following point value:

- Five Star Chapters - Chapters attaining 90% or more of possible points
- Four Star Chapters – Chapters attaining 70% - 89% of possible points
- Three Star Chapters – Chapters attaining 55% - 69% of possible points
- Two Star Chapters – Chapters attaining 41% - 54% of possible points
- One Star Chapters – Chapters attaining 26% – 40% of possible points
- Chapter Non-Conforming - Chapters scoring less than 25% of the eligible points or failing to submit any information for the Five Star Chapter Program

### 5 Star Award (FY19)

The following 5 Star Award program awards were presented in FY18. Additional detail on each award and star ranking for each chapter can be found on the Greek life website ([semo.edu/greeklife](http://semo.edu/greeklife))

- University Five Star Sorority of the Year; Delta Delta Delta
- University Five Star Fraternity of the Year; Phi Delta Theta
- Sorority Harm Reduction Award; Alpha Delta Pi
  - Honorable Mention: Alpha Xi Delta
- Fraternity Harm Reduction Award; Phi Delta Theta
  - Honorable Mention: Sigma Nu
- Sorority Chapter Management Award; Alpha Chi Omega

- Honorable Mention: Alpha Delta Pi
- Fraternity Chapter Management Award; Theta Xi
  - Honorable Mention: Sigma Chi
- Sorority Membership Development & Education Award; Delta Delta Delta
  - Honorable Mention: Alpha Delta Pi
- Fraternity Membership Development & Education Award; Phi Delta Theta
  - Honorable Mention: Sigma Nu
- Sorority Academic Achievement Award; Delta Delta Delta
  - Honorable Mention: Alpha Xi Delta
- Fraternity Academic Achievement Award; Phi Delta Theta
  - Honorable Mention: Sigma Phi Epsilon
- Sorority Civic and Campus Engagement Award; Alpha Chi Omega
  - Honorable Mention: Alpha Delta Pi
- Fraternity Civic and Campus Engagement Award; Sigma Nu
  - Honorable Mention: Sigma Chi

### **Greek Week**

Each spring the Greek community comes together for a mix of competition, celebration, and philanthropy. Greek Week is an opportunity to shed the stereotype that some have of Greek Life and showcase the work they do to impact the community.

Greek Week kicked off on April 6 – April 14, 2019 with the Greek Community assisting the Southeast Missouri Special Olympics. A Walk-A-Mile in her shoes event raises awareness for sexual assault prevention against women, a lip sync competition, and a canned food drive with the Redhawk Food Pantry were all part of the first few days of events. The week ended with Greek Games and the traditional Greek Sign Event. The year’s theme was “reality TV.” More than 3,824 community service hours were reported, more than 8,000 items of clothing were collected, and approximately 15,000 can goods were donated to the Redhawk Pantry.

This year’s events follow a Greek Week Blood Drive held March 24-27, 2019 in the Student Recreation Center in which 1,244 units of blood were collected, up 50 from Greek Week 2018.

### **Fundraising**

More than \$40,000 in donates were raised were used to help support One City, Hope for One More, the Honorable Young Men’s Club, SEMO Network Against Sexual Violence, Voice for Children/CASA, Community Caring Council and Boys & Girls Club of Southeast Missouri. An additional event was held in the fall of 2019 (not part of FY19) to provide additional funds to Special Olympics.

## Greek Week & Greek Awards

	<i>Spring 2019</i>
<b>Overall Greek Week</b>	
<i>1<sup>st</sup> Place</i>	Sigma Sigma Sigma, Sigma Chi, Theta Xi
<i>2<sup>nd</sup> Place</i>	Alpha Delta Pi, Pi Kappa Alpha
<i>3<sup>rd</sup> Place</i>	Alpha Xi Delta, Lambda Chi Alpha
<b>Greek Sing</b>	
<i>1<sup>st</sup> Place</i>	Alpha Delta Pi, Pi Kappa Alpha
<i>2<sup>nd</sup> Place</i>	Alpha Xi Delta, Lambda Chi Alpha
<i>3<sup>rd</sup> Place</i>	Delta Delta Delta, Delta Chi, Phi Delta Theta
<i>GW Director</i>	Zack Koeller, Phi Delta Theta
<b>Greek Awards (chosen by Order of Omega)</b>	
<i>President of the Year:</i>	Melissa Bidinger Sigma Sigma Sigma
<i>President of the Year:</i>	Kyle Dudley Theta Xi
<i>Professor of the Year:</i>	Dr. Gloria Green School of Nursing
<i>Man of the Year:</i>	Luke LeGrand Lambda Chi Alpha
<i>Woman of the Year:</i>	Shannon Kobal Sigma Sigma Sigma
<i>New Member of the Year</i>	Sarah Katsion Gamma Phi Beta
<i>New Member of the Year</i>	Jake Weasley Lambda Chi Alpha
<i>Sophomore of the Year:</i>	Anna Ockel Sigma Sigma Sigma
<i>Sophomore of the Year:</i>	Nathan Higgins Lambda Chi Alpha
<i>Junior of the Year:</i>	Morgan Kaplan Alpha Delta Pi
<i>Junior of the Year:</i>	Xander Goffinet Phi Delta Theta
<i>Community Service Award:</i>	Ashley Mitchell Sigma Sigma Sigma
<i>Community Service Award:</i>	Jake Wesley Lambda Chi Alpha



<i>Unsung Hero:</i>	Maren Hampton Alpha Delta Pi
<i>Unsung Hero:</i>	Kevin Yaeger Sigma Nu
<i>Advisor of the Year:</i>	Chris Foeste Sigma Nu



## Fiscal Summary

### Expenses

	FY18	FY19
Student Labor	\$11,873	\$10,990
Faculty Staff Labor	\$22,938	\$17,194
Equipment		
Operating Expenditures	\$11,799	\$17,186
Graduate Asst. Fee Waiver	\$13,330	\$18,162
Carry over	\$3,002	\$20



## Housing

Greek organizations currently have three organized housing options:

1. Greek Area: Built in the mid-1960's, there are five traditional dormitory buildings that are home to six sororities and five fraternities. Some chapters have been in the same building since the area opened in the 1960's. Others have moved in and out of the area over the past decades.

### F-building

- East: Delta Delta Delta, 36 beds capacity
- West: Alpha Chi Omega, 38 beds capacity

### G-building

- East: Alpha Delta Pi, 35 beds capacity
- West: Sigma Sigma Sigma, 37 beds capacity

### H-Building

- East: Lambda Chi Alpha, 30 beds capacity
- 1<sup>st</sup> & 2<sup>nd</sup> floor West: Sigma Chi, 19 beds capacity
- 3<sup>rd</sup> floor West: Phi Delta Theta, 14 beds capacity

#### J Building

- East: Gamma Phi Beta, 42 beds capacity
- West: Alpha Xi Delta, 36 beds capacity

#### K Building

- 2<sup>nd</sup> & 3<sup>rd</sup> floor of East and 3<sup>rd</sup> floor of West: Alpha Phi, 32 beds capacity
- 1<sup>st</sup> Floor East Fall Semester: Pi Kappa Alpha, 10 beds capacity
- 1<sup>st</sup> Floor East Spring Semester: Tau Kappa Epsilon, 10 beds capacity
- 1<sup>st</sup> & 2<sup>nd</sup> Floor West: Sigma Phi Epsilon, 16 beds capacity

2. Off Campus Houses: There are an unknown number of houses that are occupied by members of Greek chapters. Off campus houses are privately owned rental houses which rent to members of the same chapter.
3. Greek Village/Court: Opening in fall 2016 provides four new houses for approximately 110 Greek students. These houses are limited to sophomore and above students. These houses will be managed via a lease agreement between the housing corporation and the University.

#### Chapter Grades (all chapter term gpa)

Chapter	Fall 2018	Spring 2019
<i>Alpha Chi Omega</i>	3.383	3.527
<i>Alpha Delta Pi</i>	3.417	3.531
<i>Alpha Phi</i>	2.992	3.163
<i>Alpha Phi Alpha</i>	2.000	2.307
<i>Alpha Xi Delta</i>	3.417	3.368
<i>Delta Chi</i>	2.838	2.801
<i>Delta Delta Delta</i>	3.506	3.571
<i>Delta Sigma Theta</i>	2.328	2.606
<i>Gamma Phi Beta</i>	3.355	3.354
<i>Iota Phi Theta</i>	NA	NA
<i>Lambda Chi Alpha</i>	3.072	3.083
<i>Omega Psi Phi</i>	NA	NA
<i>Phi Beta Sigma</i>	2.902	2.871
<i>Phi Delta Theta</i>	3.345	3.217
<i>Pi Kappa Alpha</i>	2.882	2.839
<i>Sigma Chi</i>	2.982	3.094
<i>Sigma Gamma Rho</i>	2.638	2.550
<i>Sigma Nu</i>	3.012	3.063
<i>Sigma Phi Epsilon</i>	3.000	2.935
<i>Sigma Sigma Sigma</i>	3.250	3.377
<i>Sigma Tau Gamma</i>	2.586	2.564
<i>Tau Kappa Epsilon</i>	3.092	3.090
<i>Theta Xi</i>	2.954	2.857
<i>Zeta Phi Beta</i>	2.242	2.308

**NPHC Plaza** (information adapted from University press release)

A ceremony on August 16, 2019 marked the opening of a new National Pan-Hellenic Council (NPHC) Plaza at Southeast Missouri State University. The Plaza, located on the north end of Parker Field, recognizes Southeast's eight historically African-American fraternities and sororities, including Alpha Phi Alpha, Iota Phi Theta, Omega Psi Phi and Phi Beta Sigma fraternities and Alpha Kappa Alpha, Delta Sigma Theta, Sigma Gamma Rho and Zeta Phi Beta sororities.

The NPHC Plaza provides Southeast's NPHC chapters with a voice and more prominent presence on campus, while also providing a greenspace for student recreation and events, said Dr. Carlos Vargas, Southeast president.



The plaza design features markers with information about each of the eight NPHC chapters recognized at Southeast, highlighting the work of NPHC students and alumni on the Southeast campus. The black Greek-Letter organizations are known as The Divine Nine, or D9, referencing the first nine fraternities and sororities founded between 1906 and 1963 for African American men and women. The Plaza showcases eight of the Divine 9 organizations recognized at Southeast. These organizations were originally created to unite African-American students with common core ideas and principles.

"The design of the Plaza was developed from the requests of students in Southeast's NPHC organizations. They shared with the University examples of plots and gardens at other colleges and universities that highlighted the presence of NPHC organizations on those campuses," Vargas said.

Dr. Bruce Skinner, associate vice president for student life, said the NPHC Plaza would not have been possible without the leadership and vision of Andrea Cox, Southeast alumna and past NPHC president. "Every accomplishment starts with a decision," said Cox, who highlighted the importance of the initial decision made to recognize Southeast's NPHC chapters at Southeast.



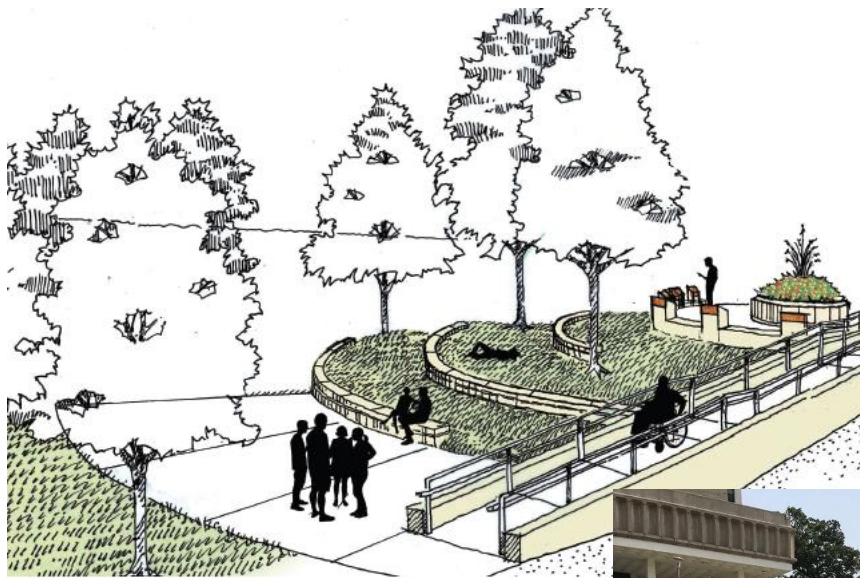
Jaleea Hudson-Wilson, current NPHC president, said, when she first arrived as a new student at Southeast, she discovered Southeast's NPHC organizations had little representation on campus. She said the new plaza will be useful for new member presentations, Greek Stroll Off and chapter



showcases. She said the plaza will serve as a platform to grow new members, host alumni events and build better connections to all-Greek councils.

Vargas credited the firms responsible for making the NPHC Plaza vision a reality. SWT Design of St. Louis, a landscape architecture firm, developed the design. Nip Kelley Equipment Company of Cape Girardeau served as general contractor. KT Power Systems of Cape Girardeau provided

electrical work, and Kiefner Brothers, Inc., of Cape Girardeau completed the concrete work. Engraphix Architectural Signage, Inc., of St. Louis provided the signage and plaques. Southeast's Facilities Management coordinated the design development and bidding of the project and managed the



construction. In addition, Facilities Management grounds crews installed an irrigation system, sod and plantings.

Overall budget for the project, including design, construction, and site work was \$266,000.



## Office of Military and Veterans Services

Opened in 2012, the Office of Military and Veterans Services (OMVS) provides resources, information, networking opportunities, and support to Veterans, military personnel, and their dependents. The OMVS also assists in recruitment, enrollment, and retention of military-affiliated student population.



### Mission

The Office of Military and Veterans Services (OMVS) provides targeted support and services to all military and Veteran students, as well as their dependents, with the goal of having the students attain academic and personal success. The OMVS assists students with access and completion of student processes such as admissions, financial aid, billing, military education benefits, registration, referrals, and networking opportunities. In addition, the OMVS advocates for our military-affiliated population and hosts events, workshops, and training for staff, faculty, and students. This aids in assisting the Southeast community gain a better understanding of, and provide better services to, this unique population.

### Services offered by the OMVS:

- Education benefits counseling and processing (specific to military affiliated population)
  - Federal and State Tuition Assistance
  - VA Educational Assistance
  - Scholarships and Free Application for Federal Student Aid (FAFSA)
- Personalized assistance
  - Application processes
  - Military Transcript Evaluations
  - Transition Assistance
  - Housing referrals (on and off campus)
  - Networking with the community and fellow Veterans
  - Counseling, disability services, medical/health, housing, and employment referrals
- Endowed Scholarship Administration (military-affiliated population)
- Support the Student Veterans Organization (SVO)
  - Provide a dedicated space and office for the SVO; sponsors SVO events and professional development



### Student Interactions

Fiscal Year	FY19	FY18	FY17
VA educational benefits processed	723	735	641
Tuition Assistance processed	189	182	150



## Usage Summary

- Military Student Population
  - Self-Reported Military and Veterans: 392 (FY19)
  - Spouses and Dependents: 759 (FY19)
  - Veterans Awards Degrees: 60 (FY19)
- OMVS Outreach a combined total of approximately 100,000
  - 4,292 (FY19) outreach
  - 1,716 (FY19) Walk-in Office Visits
  - Installation Visits
    - Scott Air Force Base, Illinois



## FY 19 Programs and Accomplishments

- Awarded Military-Friendly Silver Designation, Military Spouse Friendly, and Best for Vets College
- Expanded VA Work-Study program at Southeast; Currently sponsor seven VA Work-Study positions
- Secured Graduate Assistant position
- Continued membership and participation in organizations (i.e., Missouri Multi-State Collaborative on Military Credit Steering Committee, MO Dept. of Higher Education, MO Dept. of Mental Health workgroup, Joining Community Forces, NASPA, Veterans Assistance Council, Missouri Council on Military Credit, Military) in order to best serve our student Veteran population
- Participated in VA Townhall Meeting, Out of the Darkness Suicide Prevention, The Forgotten Walk (VFW), Veterans in Higher Education Collaborative, and Eastern Missouri District learning Summit
- Executed several training events: Military & Veterans Workshop; Tuition Assistance Workshop; Military-Affiliated Student Training (MAST).
- Continued to assist students and the Registrar's Office with in-depth military transcript evaluation and credit articulation
- Serve on Prior Learning Assessment Working Committee to advance policy and procedures for experiential and non-traditional credit

- Executed several engagement activities, to include breakfasts, Homecoming festivities, voting encouragement party, Freedom 5K, Patriot Day Ceremony, midterm snack breaks, lunches, obstacle/ropes course, and support the Student Veterans Organization
- Participated in the Women's Empowerment Luncheon as a vendor and sponsored six student Veterans for attendance
- Assisted local agencies to provide shelter and resources for homeless Veterans
- Assisted student Veterans and their families with referrals and obtaining gainful employment through external agencies (Social Security Administration, MO Career Center, Snap-On)
- Partnered with Farmer's Bureau for Suits for Soldiers initiative to provide business attire to military-affiliated student and Veteran community population. Received and redistributed over 220 pieces



<b>Fiscal Summary</b>	<b>FY18</b>	<b>FY19</b>
<i>Expenses</i>		
Student Labor	1,480.94	4,897.50
Professional Staff Labor	108,063.93	81,345.00
Operations	7,483.20	12,933.03
Equipment		
Total	117,028.07	99,175.53
Carry over	12,777.16	9,226.13

## Recreation Services

Recreation Services provides a variety of services and programs for students and recreation services members. Programs include organized fitness and wellness classes, personal training, intermural programs, club sports, and community events.



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## Mission

Recreation Services at Southeast Missouri State University is dedicated to providing quality facilities, innovative programs and services that meet the diverse recreational needs of the University community. We strive to enhance the quality of life, increase socialization and encourage lifelong wellness.

## Facilities

- Student Recreation Center - Multiple basketball/volleyball courts, cardio equipment, weights, racquetball courts, indoor track, climbing wall, fitness/dance studios and administrative offices
- Student Aquatic Center; lap pool, leisure pool, hot tub, zip line, and aquatic climbing wall
- Intramural Fields; 2 softball/soccer fields, 2 sand volleyball courts, 1 football/soccer field; 4 tennis courts
- Challenge Course; low and high ropes challenge course
- Parker Hall Dasher board Court; hosts a variety of indoor sports such as soccer, hockey, and intramural contest
- Esports arena – Towers complex; 12 dedicated gaming computers, 4 gaming consoles for open and competitive play



## Club Sports and Intramurals

### Club Sports

For FY19 there were 19 club sports, serving 398 students

Archery	Baseball	Bass Anglers	Equestrian
Fencing	Floor Hockey	Golf	Lacrosse
Rock Climbing	Running	Rugby	Soccer (men)
Soccer (women)	Student Sports Club	Tennis	Ultimate Frisbee
Volleyball (Co-Rec)	Volleyball (women)	Esports	

### Intramurals FY19

Participants	Participants	%	Unique Participants	%	Total Participants	%
<b>TOTAL</b>	4611	100	1235	100	9061	100
<b>Male</b>	3146	68.23	767	62.11	6945	76.65
<b>Female</b>	1465	31.77	468	37.89	2116	23.35
<b>Freshman</b>	1824	39.56	515	41.7	3098	34.19
<b>Male</b>	1090	59.76	276	53.59	2177	70.27
<b>Female</b>	734	40.24	239	46.41	921	29.73
<b>Sophomore</b>	662	14.36	182	14.74	1449	15.99
<b>Male</b>	426	64.35	112	61.54	1036	71.5
<b>Female</b>	236	35.65	70	38.46	413	28.5
<b>Junior</b>	1019	22.1	251	20.32	1991	21.97
<b>Male</b>	697	68.4	158	62.95	1508	75.74
<b>Female</b>	322	31.6	93	37.05	483	24.26
<b>Senior</b>	1010	21.9	244	19.76	2397	26.45
<b>Male</b>	865	85.64	193	79.1	2124	88.61
<b>Female</b>	145	14.36	51	20.9	273	11.39
<b>Grad Student</b>	24	0.52	14	1.13	48	0.53
<b>Male</b>	19	79.17	10	71.43	40	83.33
<b>Female</b>	5	20.83	4	28.57	8	16.67
<b>Faculty/Staff</b>	5	0.11	3	0.24	13	0.14
<b>Male</b>	3	60	2	66.67	13	100
<b>Female</b>	2	40	1	33.33	0	0
<b>Spouse</b>	0	0	0	0	0	0
<b>Male</b>	0	0	0	0	0	0
<b>Female</b>	0	0	0	0	0	0
<b>Other</b>	67	1.45	36	2.91	65	0.72
<b>Male</b>	46	68.66	24	66.67	47	72.31
<b>Female</b>	21	31.34	12	33.33	18	27.69



## Fitness and Wellness Programs for FY19

- Group fitness class offerings including Pilates, various types of Yoga, Zumba, Real Ryder Cycling, Drum to the Beat, TurboKick, Aerial classes, TRX Training, Barre, Muay Thai, and more...
  - 2,836 participants for Spring 2019
  - 3,393 participants for Fall 2018
- Personal training; Eight student personal trainers working with a variety of clients throughout the semester who pay for these services
  - We usually have anywhere from 15-25 clients working with trainers during the school year
- Student Health Fair/Prevention Convention in the Spring 2019; provides information on various health and wellness topics and services for students – we had between 200-250 students participate
- Employees wellness screening (Fall 2018); hosts and helps coordinate employee wellness fair (325-375 employees participate)
- Incentive Programs
  - Sweat Equity – point program for faculty/staff for earning discounts on memberships for doing various health and fitness activities
  - Wellness Warriors – a wellness point system offered to all University community to earn
  - Build A Better You – a personal training and nutrition program for a people interested in changing their health and fitness behaviors. We work closely with the Dietetics and Exercise Science/Health Promotion programs
  - WellPoint Rewards – students, faculty and staff earn points by attending group fitness classes to help them earn discounts on future group fitness semester passes
- Peer Education; 13 Certified Peer Educators who are Southeast students that give interactive program presentations to various student groups as well as health/wellness tabling events held at different locations around campus
  - Alcohol Responsibility, Safe Sex Education, De-Stress Events, Ask/Listen/Refer (Suicide Prevention), Un-Masking the Inner You (Self Awareness)
  - Held over 20 presentations to a variety of dorm floors and students groups around campus
- Professional Development Programs
  - Personal Training Class (Spring 2019)
  - Group Fitness Class (Fall 2018)





- Special Events (Fitness/Wellness emphasis) offered to students throughout the school year
  - Redhawk Warrior Night
  - Lunar Loop
  - Back to School Splash Bash
  - All Out Fitness Challenge
  - Battleship Royale
  - Rock Wall Speed Climbing Challenge
  - All Out Fitness Challenge



### Usage Summary

Total students/members usage of the SRC, not including visitors for campus events such as commencement or move in day.

	<u>FY 17</u>	<u>FY 18</u>	<u>FY 19</u>
July	6,879	6,944	4,883
August	16,652	15,982	13,100
September	23,896	21,410	16,772
October	23,996	23,798	18,369
November	19,239	19,079	13,780
December	13,705	11,312	8,724
January	24,083	22,042	18,494
February	28,769	25,453	22,186
March	25,096	19,605	18,965
April	20,561	20,845	17,338
May	10,943	7,845	6,261
June	7,163	4,739	4,002
<b>Totals</b>	<b>220,982</b>	<b>199,054</b>	<b>162,874</b>

### Student Aquatic Center (Duplicated)

	<u>FY 17</u>	<u>FY 18</u>	<u>FY 19</u>
Students	6,291	5693	5,956
Members	4,075	3,710	2,949
Community	1,550	2,224	3,220
Jackson H.S.	2,207	2,214	2,379
Athletics	313	285	385
Wknd Parties	3,381	2,448	4,077
Special Events	19,171	17,718	18,613
<b>Totals</b>	<b>36,988</b>	<b>34,292</b>	<b>37,579</b>

## Membership Summary

**FY 2019 - 7/1/2018 - 06/30/2019**

					Monthly		Early	Early	SRC	SRC	Totals
	Full	All Inclusive	SAQ	Limited	Full	All Inclusive	Month	Year	Month	Year	
UA	64	114	38	27	22	11	10	18	168	163	<b>635</b>
Alumni	15	10	31	7	10	2	1	9	31	9	<b>125</b>
Community	10	8	18	2	3	1	0	2	22	6	<b>72</b>
<b>Totals</b>	<b>89</b>	<b>132</b>	<b>87</b>	<b>36</b>	<b>35</b>	<b>14</b>	<b>11</b>	<b>29</b>	<b>221</b>	<b>178</b>	<b>832</b>

FY 2018							
	Full	All Inclusive	SAQ	Limited	Monthly Full	Monthly All Inclusive	Totals
University Affiliate	99	138	46	18	37	23	361
Alumni	20	32	35	2	16	10	115
Community	8	18	23	4	19	8	80
Totals	127	188	104	24	72	41	556
FY 2019							
	Full	All Inclusive	SAQ	Limited	Monthly Full	Monthly All Inclusive	Totals
University Affiliate	131	220	67	40	69	38	565
Alumni	35	21	41	9	12	5	123
Community	8	15	42	7	24	5	101
Totals	174	256	150	56	105	48	789

## FY 19 accomplishments

- Our club sports program added, what we consider, a very significant team in way of Esports. Esports have taken the country by storm and the University stepped up to provide a dedicated space for our students and club team to hone their skills. Beginning in the fall of 2019, the new Esports arena, housed in the Towers complex, will provide opportunities for our students to play and compete in their favorite games as well as a location for our University to show our

commitment to our students and their interests. The club will begin competitive play in the fall of 2019, and we hope to send several teams to represent Southeast Missouri State University.

- We completed several capital improvements this past fiscal year; new roof over the west side of the building, new paint and fixtures in main locker rooms, repainting of lines on east gym track and courts, addition of self-belay system for the climbing wall, and digital signage throughout the building.
- Worked with IT to get membership renewals completely online, including payment. Also have over 90% of our program registrations online.

## Fiscal Summary

<i>Revenue</i>	FY18	FY19
General fees	\$2,438,238.36	\$2,333,357.51
Camps revenue	\$44,332.23	\$30,626.84
Fees (IM, memberships, etc)	\$129,661.61	\$122,515.48
Non-taxable sales	\$34,769.13	\$46,934.46
Taxable rental income	\$55,181.45	\$55,628.86
Non-taxable facility rental	\$1,475.00	(\$50.00)
Interest earned	\$32,970.94	\$42,086.60
Miscellaneous Income		
Intra campus charges	\$6,930.00	\$5,622.00
Camps & conferences	\$39,241.00	\$37,237.00
Transfer-University Support	\$125,000.00	\$42,000.00
Total	\$2,907,799.72	\$2,715,958.75
<i>Expenses</i>		
Student Labor	\$370,037.90	\$330,549.58
Professional Staff Labor	\$612,424.75	\$636,763.40
Operations	\$238,483.91	\$272,468.22
Graduate assistant fee waiver	\$21,775.75	\$23,029.50
Equipment	\$2,993.00	\$57,526.10
Custodial Services		\$8,288.92
Utilities	\$260,000.00	\$260,000.00
Capital expenditures	\$18,221.00	\$622,338.00
Debt service	\$922,712.43	\$924,232.42
SRC N Roof Replacement Loan payment	\$10,000.00	\$10,000.00
Overhead transfer expense		
Campus Life transfer	\$8,223.00	
EM & SS transfer	\$32,450.00	\$12,507.00
Athletic facility usage transfer		
Other transfers		\$19,000.00
Club Sports	\$5,727.43	\$7,148.07
Total	\$2,503,049.17	\$3,183,851.21
Reserve Contribution	\$404,750.55	(\$467,892.46)

**Fund Balance**

	<i>Revenue</i>	<i>Expenses</i>	<i>Net</i>	<i>Fund Balance</i>
FY19	\$2,715,959	\$3,183,851	(\$467,892)	\$1,301,918
FY18	\$2,907,800	\$2,503,049	\$404,751	\$1,769,811
FY17	\$2,949,547	\$2,169,582	\$779,966	\$1,365,060

## **Office of Residence Life**

The University provides a variety of on campus living options. These options include traditional dormitories, the oldest Cheney Hall dating back to the late 1930's to the suite-style Dobbins Center which opened in 2014.

### **Mission**

We endeavor to provide a residential experience which supports student success.

### **Vision**

We recognize the unique role of college students as future leaders in our society and community. In support of this role, our residential programs and services enhance the development of college students through the integration of the classroom and co-curricular educational experiences.

We recognize students as members of diverse communities who each possess individual needs and goals.

To support student's needs and goals, we foster opportunities for personal development through individualized interactions between students, staff, and family members.

### **FY19 Recap**

Due to a decline in housing contracts, Henderson Hall was closed for Fall 2018. Henderson, acquired by the University in 2007, was able to house approximately 70 students in suite-style accommodations. As of early-June, only 30 housing requests had been received for Henderson. Students were informed via phone and email by mid-June that their housing assignments were being changed to Vandiver Hall. Vandiver was selected due to its proximity to Henderson and because it was similarly priced. Roommate pairs and private rooms remained intact with the relocation to ease the transition to the new building. The Military & Veterans community housed in Henderson Hall was also relocated to a wing in Vandiver, allowing students in that community to remain together.

Additional safety and security measures were implemented in several halls. Keycard access was installed at the entrance to each house in Group Housing. Students will eventually be able to access their building with a keycard but will still need to utilize a traditional key to gain access into their individual student rooms. Keycards will be made available to off-campus or non-Group Housing members of Greek chapters to gain entry to their houses. This change provides greater control over access into the houses and should decrease door propping throughout the area.





An upgrade was completed to the Towers Complex Customer Service desk to allow for better functionality and to meet expanding needs for mail/package distribution. The front desk portion was lowered to better accommodate individuals with ADA needs. The wall between the desk area and the former DPS substation was removed to provide additional space for package storage. New flooring, ceiling grid/tiles, and paint helped to finish off the space.

A wireless upgrade, which began during Winter Break in 2017, was completed in early fall 2018 in all residence halls and Greek Village houses. Wireless access points were replaced and additional access points were added to provide residents with better connectivity to wireless, fewer drops and greater internet speed.



The fire alarm system in Towers South received an upgrade during summer 2019. New smoke heads were installed in every student room and throughout the common areas. Old wiring was removed and new wiring connected the new system to the panel in the Towers Complex. A similar project will take place in Towers East during summer 2020.

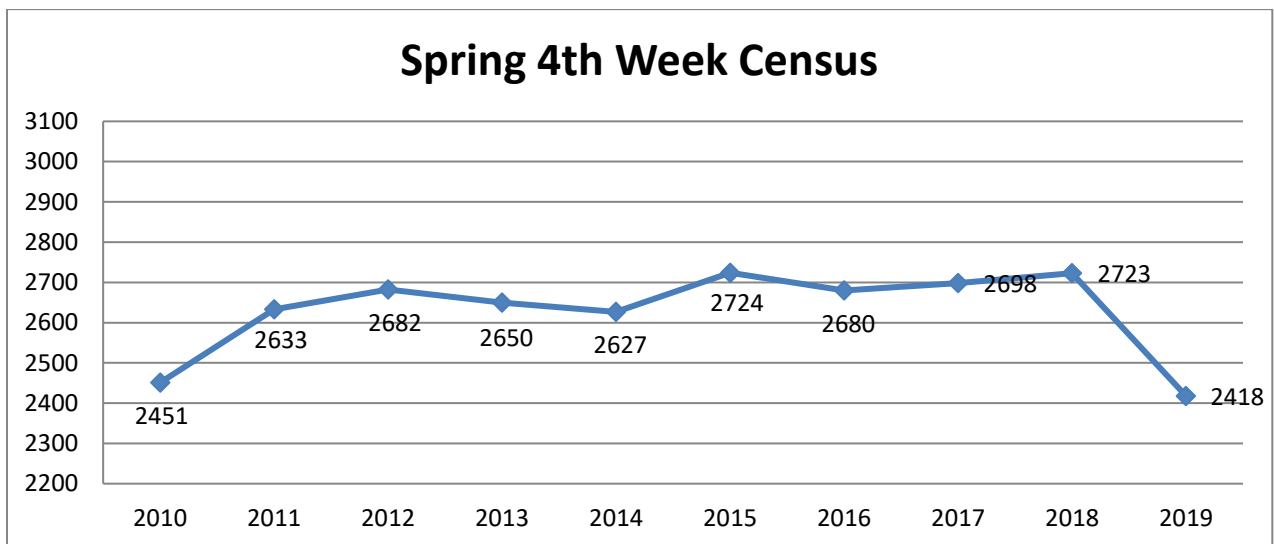
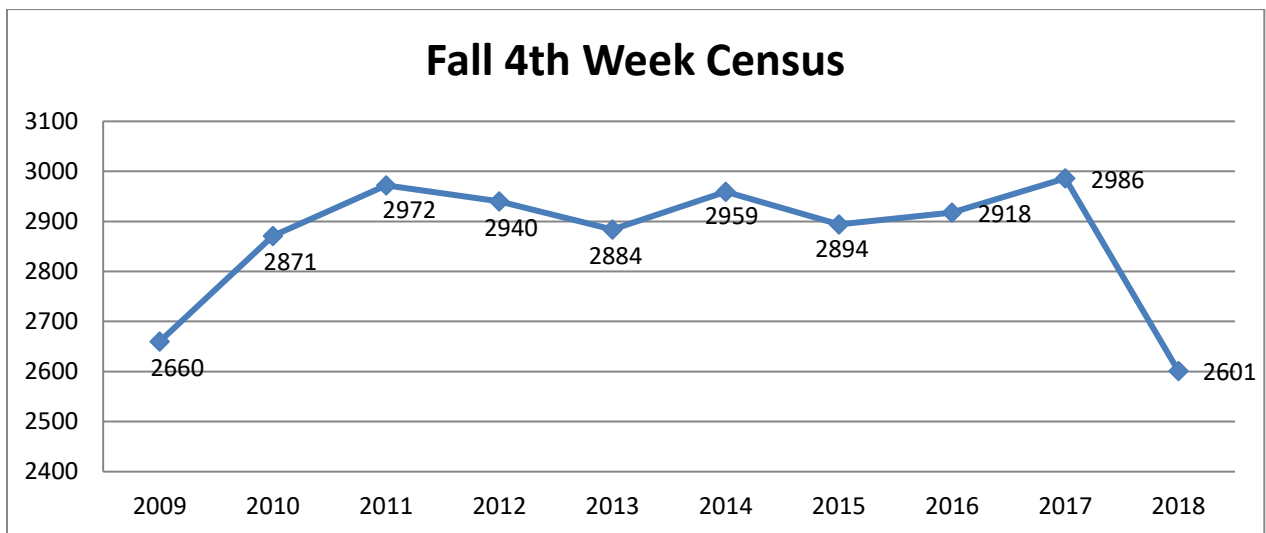
In response to requests received through the Office of Admissions, a pet-friendly community was developed for several floors on the north wing of Myers Hall. The community is available to students who would like to bring a dog, cat, or small caged animal with them from home. Restrictions included size, age, and requires that the student has an existing relationship with the animal and does not allow students to bring a recently adopted animal into the community. Approximately five students requested to participate in the initial pilot year of the community.

Vacancies within Towers East allowed the office to support colleagues by providing temporary space for the relocation of two valuable campus offices. Due to the renovations in Crisp Hall, the Campus Health Clinic was relocated to the 3<sup>rd</sup> floor of Towers East for the spring/summer 2019. The floor was taken offline during the summer 2018 so the space would be available when the Clinic relocated over the Thanksgiving Break. A facilities concern also necessitated the relocation of the Counseling and Disability Services office from Dearmont Hall. Due to a decrease in housing contracts for spring 2019, the 11<sup>th</sup> floor of Towers East was made available for that office to relocate. Student rooms became exam rooms, counseling spaces, and personal offices. Both offices moved to their new spaces in Crisp Hall in August 2019.



### Occupancy Summary

The Residence Halls opened in fall 2018 with 2,601 students calling the residence halls their home. For the spring semester, 2019 they opened with 2,418 students.



*Average Annual Actual Occupancy and Board*

	<i>FY12</i>	<i>FY13</i>	<i>FY14</i>	<i>FY15</i>	<i>FY16</i>	<i>FY17</i>	<i>FY18</i>	<i>FY19</i>
Board Plans	2,891	2,876	3,028	3,048	2,896	2,936	3,017	2,773
Shared Rooms	2,821	2,797	2,753	2,839	2,785	2,803	2,850	2,509
Private Rooms	18	20	106	73	72	57	47	80
Opening Day Occupancy	3,053	3,006	2,939	3,040	2,940	2,946	3,067	2,698

**Fiscal Summary**

	<i>Revenue</i>	<i>Expenses</i>	<i>Net</i>	<i>Fund Balance</i>
FY19	\$24,718,453	\$25,576,583	(\$858,130)	\$1,829,555
FY18	\$27,064,194	\$26,278,727	\$785,466	\$2,687,685
FY17	\$25,652,567	\$26,232,210	(\$579,643)	\$1,902,219
FY16	\$25,674,806	\$26,530,370	(\$855,564)	\$2,481,862
FY15	\$25,182,991	\$24,789,674	\$393,317	\$3,337,426
FY14	\$24,273,255	\$25,494,394	(\$1,221,139)	\$2,944,110
FY13	\$22,557,593	\$21,298,190	\$1,259,403	\$4,165,249
FY12	\$21,925,745	\$23,750,035	(\$1,824,291)	\$2,905,846
FY11	\$23,951,360	\$22,379,985	\$1,571,374	\$4,730,137
FY10	\$19,157,763	\$20,010,826	(\$853,063)	\$3,158,762

	<i>FY18</i>	<i>FY19</i>
<i>Revenue</i>		
Housing contracts	\$16,320,856	\$14,766,180
Board contracts, commission	\$8,729,350	\$8,158,371
Cancellation fees, buyout	\$174,300	\$179,496
Summer-operations, contracts	\$100,529	\$121,772
Vending Services	\$85,444	\$83,361
Leased properties	\$615,499	\$648,899
RHA, cable tv and technology fees	\$427,487	\$303,412
Interest earned	\$158,818	\$212,207
Miscellaneous revenue	\$260,688	\$241,597
Total	\$26,872,970	\$24,715,296
<i>Expenses</i>		
Residence Life operations, programming	\$1,069,437	\$1,073,054
Residence Life utilities (inc ORL labor)	\$1,649,589	\$1,570,542
Residence Hall operations	\$1,259,264	\$1,196,798
Housing maintenance, custodial services	\$1,903,269	\$1,882,944
Overhead support	\$1,662,200	\$1,692,200
Food service contract	\$7,374,699	\$6,858,534

Vending services, card access	\$163,435	\$152,086
Hall council	\$85,635	\$0
Residence Life scholarships	\$565,000	\$754,074
Summer operations	\$40,709	\$29,120
Cable Television	\$110,424	\$103,727
Service contracts	\$158,487	\$196,510
Debt service/retirement	\$8,272,111	\$8,261,688
Facility renewal	\$1,265,990	\$1,304,997
Miscellaneous expenses	\$507,254	\$497,153
Total	\$26,087,504	\$25,573,426
Net	\$785,466	(\$858,130)

### Room and Board Rate Increases

	<i>Room</i>	<i>Board</i>
FY19	1.53%	2.00%
FY18	1.97%	3.50%
FY17	1.51%	3.51%
FY16	0.50%	0.00%
FY15	0.00%	4.00%
FY14	2.65%	3.50%
FY13	2.40%	5.00%
FY12	3.40%	4.25%
FY11	2.90%	3.10%
FY10	4.00%	6.00%

#### ***Recent Residence Hall Facility Changes, FY18 & FY19***

- Cheney Hall closed
- Henderson Hall closed



### Programming Accomplishments

#### ***Move-In Day***

The University and the Office of Residence Life have developed a special move-in process exclusively for new students. A “one-stop shop” has been developed at the Student Recreation Center for new student move-in day. There, students find a centralized hall check-in process and a wide range of staff and services available to assist them with their needs. In addition to completing medical information, receiving their Convocation t-shirt, and picking up their room key, students are able to:

- Meet some of the Residence Life professional and student staff
- Register a vehicle and receive a parking permit
- Meet staff from various University departments and receive information about the services they provide



- Visit displays by local businesses and learn about services and products on site

After check-in, students are directed to their respective residence hall to move-in. To provide students with additional assistance moving in, large crews of student volunteers are present to greet them at their residence hall and help them move everything from their car to their room.

- **900+** residents checked in on “Move-In Day”
- **1000+** student volunteers from various campus organizations helped facilitate the process

	<b>2018</b>	<b>2017</b>	<b>2016</b>	<b>2015</b>	<b>2014</b>	<b>2013</b>
6am-7am	70	86	123	92	138	123
7am-8am	79	122	154	135	154	149
8am-9am	113	163	214	168	204	275
9am-10am	177	200	228	187	226	290
10am-11am	163	256	217	205	242	179
11am-Noon	135	152	166	93	70	70
Noon-1pm	87	126	112	87		8
1pm-2pm	45	31	25	22		
<b>Total</b>	<b>869</b>	<b>1136</b>	<b>1239</b>	<b>989</b>	<b>1034</b>	<b>1094</b>

### Special Interest Housing

Select residential communities (e.g., themed and learning communities) are specifically designed to enhance the academic success and residential experience of our on-campus students. This is accomplished through building a community in which they are surrounded by students with similar academic interests and career goals, conducting specialized programming that is designed by staff and faculty from specific academic areas and providing access to resources that will aid in classroom success.

The Office of Residence Life, in conjunction with alumni donors and our many academic partners, offered the following themed/learning community experiences during the **2018-2019** academic year:

- Agriculture/Environmental Science themed community
  - 28 first-year and upper-class residents
  - Housed on one wing in LaFerla Hall
- Business
  - 26 first-year students
  - Housed on one wing in LaFerla Hall
- Cybersecurity/Computer Science/Engineering themed community
  - 31 first-year and upper-class residents
  - Housed on one wing in LaFerla Hall
- Future Medical Professionals themed community
  - 32 first-year and upper-class residents



- Housed on one wing in LaFerla Hall
- Honors learning community
  - 55 first-year and upper-class residents
  - Housed on two wings (one floor) in LaFerla
- Military/Veterans community
  - 4 first-year and upper-class residents
  - Housed in Vandiver Hall
- Pet Friendly community
  - 5 first-year and upper-class students
  - Housed on two floors in Myers Hall
- Tomorrow's Teachers learning community
  - 23 first-year residents
  - Housed on one wing in LaFerla Hall
- Transfer themed community
  - 10 upper-class residents
  - Housed throughout campus
- Visual and Performing Arts (VPA) learning community
  - 81 first-year and upper-class residents
  - Housed at the Dobbins Center

## Student Leadership

**Residence Hall Association (RHA)** The Residence Hall Association (RHA) is the governing body students living in the residence halls. RHA provides a voice for students as well as activities throughout the year. This year's events included the annual RHA Campfire, a DIY lava lamp program, an environmental water bottle decorating program, and a Valentines messages program.



RHA's purpose is to:

- To provide a unified voice for students residing in the University housing facilities.
- To ensure student involvement in the University and Residence Life policy-making process.
- To encourage and facilitate inter-hall cooperation.
- To discuss and promote the issues of students in the residence halls.
- To provide a means for improving physical, educational, social, and cultural standards of living in the residence halls.

The RHA general body is comprised of an Executive Board and representatives from each of the residence halls. One representative is selected for every 75 residents in the residence hall. RHA general body meetings occur each week and are open to all residence hall residents.

### FY19 Budget Overview:

Carry over from FY18: \$34,454.46

#### Fee Transfers:

- Fall 2018:
  - RHA Fee: \$16,126.20
  - OCM Linens Commission: \$2,636.69
- Spring 2019:
  - RHA Fee: \$14,991.60



**National Residence Hall Honorary (NRHH)** is the premiere honorary supported by the leading international organization advocating for the interests and welfare of residence hall students, while also providing opportunities for their personal growth and development. NRHH strives to provide recognition for individuals who have contributed to the advancement of college and university housing. NRHH membership is limited to the top 1% of students living in the residence halls at

Southeast Missouri State University.



Rho Alpha Sigma Alpha Sigma.

**Rho Alpha Sigma** is a national Resident Assistant honor society. The Alpha Epsilon chapter at Southeast Missouri State University exists to recognize the outstanding efforts of Resident Assistants on our campus. Each year, up to 10% of the total Resident Assistant population on campus may be selected for induction into Rho

### **Resident Assistant Accomplishments**

Resident Assistants, commonly known on campus as RAs, are a diverse group of well-qualified student staff available in each residence hall. RAs work closely with residents to facilitate the academic, personal and social success of every student in the residence halls. Their position requires them to be a mediator, programmer, counselor, custodian, and mentor to some degree. Most importantly these individuals are expected to be successful students and leaders on campus.

Resident Assistants participated in an online training program, similar to an online class, over the summer through Moodle, which provided them with basic information related to their position, in preparation for face-to-face training in the fall. The online training involves studying power point presentations and case studies and responding with a quiz, essay or forum post prior to returning to campus in August. Much of the studied materials are tangible or administrative items

that are reviewed in the face-to-face training portion. Face-to-face training is focused on putting RAs in real life scenarios they will see in their jobs throughout the year. We focus on teambuilding and emotional intelligence while playing out mock scenarios to give RAs a chance to physically witness and participate in handling crisis situations. Spring 2019 RA training focused on assisting new RAs with job requirements and refresher sessions for returning RAs.

### ***FY19 RA Selection***

In fall 2018 a process was held to hire a number of new Resident Assistants for the spring 2019 semester. This was due to a number of staff graduating, leaving to complete student teaching responsibilities, etc. There were **38 applicants** for the **7 positions** and 13 students were offered alternate positions.

Due to changes in the staffing levels in several residence halls for the 2019-2020 academic year, the overall number of Resident Assistants was decreased from 100 to 75. These changes are most visible in Towers North, Towers South, and Towers West, where the staff was decreased from 11 to 6 in each building. Resident Assistants are being placed on each of the even floors in those buildings and will be responsible for the floor they live on and the floor directly above them.

During spring 2019 the selection committee received 194 applications for the 75 Resident Assistant positions available for the 2019-2020 academic year.

- 59 returning Resident Assistant applications
- 135 eligible new Resident Assistant applications
- 37 individuals offered Alternate positions

In addition to the RA position, 4 Chapter Assistants were hired for the Greek Village houses leased by the House Corporations of Pi Kappa Alpha, Sigma Chi, Sigma Nu and Sigma Phi Epsilon.

### **RA Academic Success**

- 6 Resident Assistants with 4.00 cumulative grade point averages Fall 2018.
- 5 returning Resident Assistants with 4.00 cumulative grade point averages for Spring 2018.
- 35 Resident Assistants with 4.00 Fall 2018 semester grade point averages.
- 34 returning Resident Assistants with 4.00 Spring 2019 semester grade point averages.
- 23 Resident Assistants graduated in May 2019.

## **Southeast Bookstore**

In July 2013 the University and Follett began a partnership to provide bookstore, textbook, and related services to the campus community. The Bookstore is currently staffed by two full-time, two part-time, and nine student employees.



## **FY 19 Recap**

The Bookstore implemented IncludED for the fall 2013 semester. The IncludED program ensures student success by integrating with Moodle to automatically deliver digital access course materials to students. The IncludED program has grown from the initial 5 courses to 28 in Fall 2019.

Southeast Bookstore is committed to a Hassle Free Shopping experience for our customers. To support the Hassle Free Shopping experience, the bookstore implemented the Shop by Author program in the Spring 2018 semester. The Bookstore also implemented digital integration meaning most access codes are sold through the register and the code is emailed to students. Apple products are now offered at Southeast Bookstore. Several programs require students to have a MacBook or iPad and the Bookstore offers these products so the students can use their financial aid to help cover the cost.



## **Mission**

The mission of Southeast Bookstore is to enhance and support the educational mission of Southeast Missouri State University by providing essential and affordable educational resources and supplies, quality emblematic and branded merchandise and much more.

## **Vision**

We will achieve our mission by providing:

- A knowledgeable team of dedicated employees
- A respect for our diverse customers
- A clean, safe and accessible establishment for all customers and employees
- A cost effective business with high-quality merchandise at reasonable prices
- A positive working relationship with Southeast Missouri State University and the University Community
- Exceptional customer service

## **Contract Details**

- The agreement auto-renews each year unless either party gives 120 day notice

- The University receives 12.1% of gross revenue up to \$2,500,000 and 13.1% over \$2,500,001. Commission is paid monthly
- Students are permitted to use a “student charge” up to \$500 per semester. These are applied to their student account for purchases at the Bookstore
- The renovation costs are amortized over five years and were approximately \$360,000 in value
  - \$310,000 in capital to renovate the bookstore and stadium fan shop.
  - \$50,000 to reinvigorate the campus bookstore.
- University employees receive a 10% discount on purchases and on the “First Friday” of each month the Bookstore offers a 25% discount on all clothing for any customer
- The Bookstore provides \$5,000 annually for textbook scholarships



### Fiscal Summary

Follett’s fiscal year runs April 1 to March 31.

College bookstore sales have been falling over the last 5 years and Southeast Bookstore sales reflect that trend.

- Fiscal Year 18 sales \$1,484,535
- Fiscal Year 19 sales \$1,360,220

<i>Sales</i>	<i>FY15</i>	<i>FY16</i>	<i>FY17</i>	<i>FY18</i>	<i>FY19</i>
Used Text	\$77,689	\$56,430	\$52,237	\$57,217	\$43,993
New Text	\$875,964	\$775,122	\$381,601	\$383,182	\$331,574
Digital Text	\$64,224	\$87,893	\$134,557	\$113,413	\$111,934
Gen Books/					
Non-emblem	\$50,969	\$56,511	\$48,373	\$40,095	\$39,605
Supplies	\$100,865	\$97,705	\$85,378	\$90,525	\$86,833
Apparel	\$549,395	\$531,070	\$508,231	\$475,366	\$451,048
Gifts	\$76,045	\$71,706	\$75,927	\$72,439	\$66,689
Convenience &					
Graduation	\$42,770	\$45,106	\$39,999	\$34,505	\$31,810
Technology	\$116,842	\$104,055	\$74,508	\$150,175	\$137,353
Book Rental	\$67,582	\$71,244	\$85,159	\$67,621	\$59,381
Total	\$2,022,615	\$1,896,842	\$1,485,969	\$1,484,535	\$1,360,220

### Usage Summary

- Southeast Bookstore buys back textbooks every day; In FY19 the Bookstore returned \$6603 in cash to students for buybacks.



- The Bookstore rental program saves students an average of 40% over the price of a new text. FY19 had 2869 rental books checked out. 212 titles were not returned, 194 were collected and 18 were sent to the collection agency.
- The Bookstore processed 3600 online sales in FY18 totaling \$153,227 and FY19 has 2334 orders totaling \$96,667.

### Online Course Materials

The Bookstore provides three types of academic online resources; online access codes, digital textbooks, and IncludedED. Students purchase an online access code and this provides them the login information to access course materials, often related to a textbook, for their course. IncludedED electronic course materials provide similar online context, however, the logistics are different. IncludedED materials are built into the University Moodle course management software and all students in the class have the cost for these materials built into the rate they pay for the class. IncludedED allows for course materials to be ready on the first day or class, allows for financial aid to cover the cost of online course materials and are less expensive than each student buying a separate access code to access course materials. Digital textbooks are, typically, a PDF file accessible from any device. The digital textbooks may be rental or purchase and usually offer a cost savings to the student.



### Presence on Campus

The Bookstore is engaged at various campus events and committees including:

- |   |  |
|---|--|
| • Kiosk at home football games                        | • Kiosk at Saturday basketball games             |
| • Admissions Tour coupons for 20% off                 | • Athletics Sponsor                              |
| • OER Advisory Group                                  | • Author Events/book signing                     |
| • Partner with Textbook Rental for textbook adoptions | • Bi Annual Faculty and Staff Appreciation event |
| • First Step Info to Go Fair                          | • New Faculty & Staff Orientation                |
| • Show Me Day Fair                                    | • Reading Across America events                  |

### Program Accomplishments FY19

The Bookstore has worked to become involved in campus activities such as the Welcome Back Picnic, First Step, Show Me Day and author visits/book signings. The staff is always looking for new ways to partner with and support the University.

The switch to Shop by Author means textbooks are shelved alphabetically by author. Students no longer need to know the course/section they are enrolled in. They can look up their required course materials using their student ID. This Follett program is available through the online store, a standalone website and the in store tablet.

## Student Government

Student Government (SG) is composed of Executive, Legislative, and Judicial branches. The Executive include the SG President, Vice President, and Treasurer. The Student Government Senate is selected each year in a campus wide election by colleges. Colleges are allocated seats based on the enrollment of each college and students from each college stand for election each spring to represent their college at Student Government. There are additional seats in the Senate for first-year students and for ambassadors. There are currently ambassadors to athletics, the Residence Hall Association, International Student Association, Student Activity Council, Regional campuses and the Student Regent.



## Programs and Accomplishments FY19

- Composition of Senate was reorganized to increase efficiency
- The position of Diversity and Inclusion Chairperson was added to the Executive Board.
- An emphasis was placed on SG promotion/recruitment and social media outreach. More detailed campaigns were developed and executed for the year.
- The group worked with DPs and the Vice President for Business and Finance to create a standing committee on campus safety and security.
- Many “traditional” programs/events continued such as Faculty Shoutouts, tailgating. Co-sponsorship of an event at the River Campus.
- A resolution was passed for \$50,000 for an eSports arena in Towers Complex.



## Fiscal Summary

	FY17	FY18	FY19
General Fee per Credit Hour	\$1.62	\$1.52	\$1.52
Budgeted Revenues	\$390,000	\$365,000	\$365,000
Revenues Received	\$406,379	\$379,212	\$362,135

### *Expenses and Transfers:*

Student Labor	\$14,521	\$13,203	\$5,513
Staff	\$87,391	\$87,804	\$45,843
Operations	\$60,993	\$35,286	\$54,526
Equipment	\$2,760	\$584	
Student Organizations	\$24,854	\$18,179	\$8,420
Club Sports support	\$17,500	\$17,500	\$17,500
Discretionary	\$35,809	\$24,477	\$30,617
Graduate Fee Reimbursement	\$9,466	\$7,936	\$8,229

Student Activities Council	\$123,313	\$114,590	\$101,294
Homecoming	\$13,387	\$7,988	\$10,550
W.I.N.G.S. support	\$17,000	\$7,500	\$8,700
Music License Fee	\$2,442	\$2,556	\$2,424
Undergraduate Research	\$10,000		\$10,000
Other transfers			\$93,754
Total Expenses & Transfers:	\$419,436	\$337,603	\$397,369
Carryovers:	\$301,724	\$343,334	\$300,965



## Textbook Rental

The University has for more than three decades offered a University textbook rental program that operates as an auxiliary who provides students the ability to rent their textbooks at a flat rate of \$36.31 per course for most of their courses. Graduate students who are enrolled in cross over 400/600 courses, can also utilize our rental program. The flat rate rental fee per course provides the availability of a convenient, economic benefit to help students reach their educational dreams. In addition, Textbook Rental gives back to the University by providing student support through scholarships. We also house and oversee the Redhawk Food Pantry. Textbook Rental is currently staffed by two full-time and four student employees.



## Year in Review

The continuing strength of Textbook Rental is good for the University and even better for the students! To remain relevant and continue to address the changing needs of our student and faculty clientele, my primary focus throughout FY19, was to identify new ways to ensure students receive the best service, being able to keep the rising costs of textbooks limited and how our proprietary software can be updated to reflect the changing technology and needs of twenty-first century students. We are proud of our Textbook Rental program, and we strive to make it even better. With the hard work and dedication of our team, we will continue to adapt to meet the needs of today's student. Our team is committed to providing exceptional service to our University community.

## Mission

Textbook Rental strives to support Southeast Missouri State University by providing students, faculty, staff, and the University Community superior service and quality products at fair prices through innovative and efficient operations.

We believe it is critical to the mission of the University for our Department to:

1. Provide the right textbooks and course materials, in the right quantity and in a timely manner for all courses offered by the University.
2. Provide significant employment opportunities for students enrolled at the University.
3. Support the various programs offered by individual University units through scholarship support, internships and donations.
4. Provide the student body a unique opportunity to save money by offering rental textbooks, with a portion of the proceeds going to the Southeast Scholarship Fund.

## Usage Summary

There are textbooks for 1262 courses available, which is 16 less courses than 2018, however, some courses use the same text. Our current textbook inventory on hand was 38,992 at the end



of FY19, a decrease of 6.43% from FY18. The replacement value of these texts is estimated at \$3,668,611.55, a decrease of 8.33% from FY18.

- 64,790 textbooks were rented for FY18
- 59,729 textbooks were rented for FY19
  - Showing a decrease of 7.8%, the result of an increase in digital course materials being required by certain course sections instead of the textbook, the unavailability of physical textbooks from certain publishers as well as the growing competition from online sources and the reduction in enrollment.

We provide textbooks to the Sikeston, Kennett and the Poplar Bluff Regional Campuses and the Cape College Center location. We also provide textbooks to 45 high schools who are participating in dual credit/early college credit programs. We also ship out textbooks to our online students with a minimal shipping fee or it can be sent to a regional campus free for easy pick up.



- Shipments processed to regional campus locations was 1667 in FY18 and 1540 in FY19, a decrease of 7.6%. The closure of the Malden campus may have been a contributing factor.
- High Schools participating in Dual Credit/Early College credit programs, requested 2302 textbooks for FY18, and requested 2407 textbooks for FY19, an increase of 4.56%
- Textbook Rental processed 1409 online orders in FY18 and in FY19 we processed 1486, an increase of 5.46%

## Fiscal Summary

	FY18	FY19
<i>Revenue</i>		
Fines	\$25,899	\$32,100
Nontaxable Sales	\$82,441	\$59,287
Textbook Taxable Sales	\$243,329	\$210,655
Taxable Rental Income	\$1,481,220	\$1,248,911
Nontaxable Rentals	\$53,600	\$46,430
Total	\$1,886,490	\$1,597,384
<i>Expenses</i>		
Textbook Rental Revolving	\$1,220,830	\$908,599
Inventory Adjustment	\$33,062	\$174,874
Total Labor	\$175,393	\$150,532
Textbook Rental Operations	\$12,926	\$9,709
Textbook Rental Equipment	\$264	\$0
Bad Debt	\$5,000	\$5,000
Overhead Support	\$300,000	\$245,000
Auxiliary Service Support	\$40,000	\$41,273



Total	\$1,787,476	\$1,534,987
Net Revenue/Expense	\$99,013	\$62,396

### Fund Balance

	<i>Revenue</i>	<i>Expenses</i>	<i>Net</i>	<i>Fund Balance</i>	<i>Inventory Balance</i>	<i>FB less inventory</i>
FY19	\$1,597,384	\$1,534,987	\$62,396	\$2,582,705	\$897,340	\$1,685,365
FY18	\$1,886,490	\$1,787,476	\$99,013	\$2,520,309	\$1,072,214	\$1,448,095
FY17	\$2,029,677	\$2,042,615	(\$12,938)	\$2,421,296	\$1,105,277	\$1,316,019

### Programs and Accomplishments

On March 20, 2017, the Redhawk Food Pantry officially opened their door for the first time. In 2017, the pantry helped 146 guests, in 2018 we saw 380 guests which is an amazing 160 % increase. The pantry is located inside Textbook Rental, they are available: Monday through Friday, 12:00pm-4:00 pm. The pantry is staffed with one Student Manager and student volunteers. The pantry is supported entirely by donations and strives to provide supplemental

food assistance for those who find themselves struggling with food insecurities within the University community. The pantry not only provides food for its clients, but it is also a valuable resource to educate the University community on the current issues of food insecurity amongst their peers. All the progress and success would not have been possible without the support of University employees, student organizations, local churches, businesses, and alumni. Now that



*Southeast Missouri State University maintains a large warehouse to keep the flow of rental books manageable.*



the Greek Week food drive is an annual event, during the spring 2019 Greek Week food drive, they filled the pantry beyond expectations, the extra food was donated to local food pantries and shared with Regional Campuses. A manual for the Redhawk Food Pantry was created to provide guidance to our student workers and volunteers who help with the pantry. This year we partnered with Southeast Hospital, providing their students the availability to use our food pantry.

Beginning the finals week for fall 2018, we moved the after hour's textbook return drop off location from the corridor of Dearmont to Textbook Rental's main entrance door. We installed a door drop slot that provides the same ability for students to return books after hours during finals week up until the due date. Many students expressed that they liked the new location and

we have found that it will also reduce the time textbooks will be exposed to inclement weather as we no longer must move them from one building to another.

In 2019, we participated with the New Student Programs by offering 10 free Textbook Rental Scholarships for students who submitted their application for the fall 2020 semester by November 2019. Value of the certificate is up to \$363.10, the equivalent of textbook rentals for up to 30 credit hours of undergraduate coursework. This is a great way to reward students for their early admission and to promote the Textbook Rental program.

## Appendix A

### 1999-Present Homecoming Parade, Window Art, Banner, and Yard Art Winners

Year	Parade Float Winners			Window Painting/*Banner/Yard Art		
	1 <sup>st</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>	1 <sup>st</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>
1999	Pi Kappa Alpha/ Alpha Xi Delta	Sigma Phi Épsilon/ Delta Delta Delta	Phi Delta Theta/ & Alpha Chi Omega			
2000	Sigma Nu/ Alpha Delta Pi Phi Eta Sigma Dare Program	Pi Kappa Alpha & Alpha Chi Omega Horticulture Club	Sigma Phi Épsilon & Tri Sigma			
2001	Alpha Delta Pi/ Pi Kappa Alpha Baptist Student Union Dare Program	Sigma Sigma Sigma/Alpha Chi Omega/Sigma Phi Épsilon Air Force ROTC	Sigma Nu/Gamma Phi Beta/ Sigma Tau Gamma	Pi Kappa Alpha/Alpha Delta Pi	Phi Delta Theta/Alpha Xi Delta	Gamma Phi Beta/ Sigma Nu/ Sigma Tau Gamma
2002	Pi Kappa Alpha/Gamma Phi Beta Airforce ROTC Dare Program	Alpha Chi Omega & Sigma Tau Gamma & Theta Xi Baptist Student Union	Delta Delta Delta & Sigma Nu	Alpha Delta Pi/Sigma Chi Alpha Kappa Psi	Pi Kappa Alpha & Gamma Phi Beta Baptist Student Union	Delta Delta Delta & Sigma Nu
2003	Sigma Tau Gamma/Delta Delta Delta Alpha Kappa Psi Dare Program	Pi Kappa Alpha & Alpha Delta Pi	Sigma Phi Epsilon & Gamma Phi Beta	Pi Kappa Alpha & Alpha Delta Pi	Sigma Nu & Sigma Sigma Sigma	Alpha Xi Delta, Theta Xi, Sigma Chi
2004	Delta Delta Delta/ Pi Kappa Alpha Alpha Kappa Psi Cape Shriners	Alpha Delta Pi/ Sigma Chi/ Phi Delta Theta	Alpha Xi Delta/ Sigma Tau Gamma/Theta Xi	Alpha Delta Pi/ Sigma Chi/ Phi Delta Theta	Delta Delta Delta/ Pi Kappa Alpha	Gamma Phi Beta/ Lambda Chi Alpha/ Delta Chi
2005	Alpha Chi Omega/ Pi Kappa Alpha Student Government/Stude nt Activities Council/Rowdy Crowd Girl Scout Troop #134 Sigma Nu & Alpha Delta Pi	Sigma Phi Epsilon/ Delta Delta Delta	Alpha Delta Pi/ Sigma Nu	Pi Kappa Alpha & Alpha Chi Omega	Sigma Nu & Alpha Delta Pi	Southeast Bookstore
2006	Sigma Nu/Sigma Sigma Sigma/Gamma Phi Beta Gamma Sigma Sigma Safe House for Women Gamma Sigma Sigma	Alpha Delta Pi/Sigma Phi Epsilon/Delta Sigma Theta	Delta Delta Delta/Delta Chi/Lambda Chi Alpha	Gamma Phi Beta/Sigma Nu/Sigma Sigma Sigma	Sigma Alpha Iota	Delta Delta Delta/Delta Chi/Lambda Chi Alpha
2007	Sigma Phi Epsilon/ Alpha Xi Delta/ Sigma Sigma Sigma RHA Veterans	Alpha Delta Pi/ Sigma Tau Gamma/ Sigma Chi Gamma Sigma Sigma	Lambda Chi Alpha/ Alpha Chi Omega	Alpha Xi Delta/Sigma Sigma Sigma/Sigma Phi Epsilon	Delta Delta Delta/Sigma Nu	Alpha Delta Pi/Sigma Chi/Sigma Tau Gamma

2008	Alpha Xi Delta/Pi Kappa Alpha <b>Alpha Kappa Psi</b> <b>Semo</b> <b>ShowStoppers</b>	Delta Delta Delta/ Sigma Phi Epsilon <b>TIED 2nd Place with</b> Alpha Chi Omega/ Delta Chi/ Sigma Tau Gamma		Alpha Delta Pi/ Lambda Chi Alpha/Theta Xi	Alpha Xi Delta/Pi Kappa Alpha	Delta Delta Delta/ Sigma Phi Epsilon
2009	Delta Delta Delta/ Sigma Chi <b>Gamma Sigma</b> <b>Sigma</b>	Alpha Chi Omega/ Sigma Phi Epsilon <b>Alpha Kappa Psi</b>	Alpha Delta Pi/ Pi Kappa Alpha	Alpha Xi Delta/ Delta Chi/ Sigma Tau Gamma <b>Gamma Sigma</b> <b>Sigma</b>	Alpha Chi Omega/ Sigma Phi Epsilon <b>American Society</b> <b>of Interior</b> <b>Designers</b>	Delta Delta Delta/ Sigma Chi <b>Alpha Kappa Psi</b>
2010*	Alpha Chi Omega/Pi Kappa Alpha <b>Gamma Sigma</b> <b>Sigma</b>	Delta Delta Delta/ Sigma Tau Gamma/ Delta Chi <b>Alpha Kappa Psi</b>	Gamma Phi Beta/ Sigma Nu <b>SAC</b>	Delta Delta Delta/ Sigma Tau Gamma/ Delta Chi <b>Alpha Kappa Psi</b>	Alpha Xi Delta/ Sigma Chi/ Theta Xi <b>Gamma Sigma</b> <b>Sigma</b>	Alpha Delta Pi/ Sigma Phi Epsilon
2011	Alpha Xi Delta/Sigma Nu <b>Sigma Alpha Iota</b> <b>and Phi Mu Alpha</b>	Alpha Chi Omega/Sigma Chi/Lambda Chi Alpha	Alpha Delta Pi/Delta Chi/Sigma Tau Gamma	Delta Delta Delta/Pi Kappa Alpha <b>Sigma Alpha Iota</b> <b>and Phi Mu Alpha</b>	Alpha Xi Delta/Sigma Phi Epsilon	Alpha Delta Pi/Delta Chi/Sigma Tau Gamma
2012	Alpha Chi Omega/Delta Chi/Theta Xi <b>Student Activities</b> <b>Council/Campus</b> <b>United Way/Phi</b> <b>Beta Lambda</b>	Delta Delta Delta/Sigma Nu <b>Alpha Kappa Psi</b>	Alpha Delta Pi <b>Alpha Phi Omega</b>	Gamma Phi Beta/Lambda Chi Alpha/Pi Kappa Alpha <b>Student Activities</b> <b>Council/Campus</b> <b>United Way/Phi</b> <b>Beta Lambda</b>	Delta Delta Delta/Sigma Nu <b>Sigma Alpha Iota</b>	Sigma Sigma Sigma/Gamma Sigma Sigma <b>Alpha Phi Omega</b>
2013	Gamma Sigma Sigma/ Pi Kappa Alpha <b>Phi Beta</b> <b>Lambda/Alpha</b> <b>Kappa Psi</b>	Lambda Chi Alpha/ Delta Delta Delta/ Theta Xi <b>Alpha Phi Omega</b>	Gamma Phi Beta/ Sigma Chi <b>Chinese Student</b> <b>Scholar Association</b>	Lambda Chi Alpha/ Delta Delta Delta/ Theta Xi <b>Student Activities</b> <b>Council/ RHA</b>	Gamma Sigma Sigma/ Pi Kappa Alpha <b>Phi Beta Lambda,</b> <b>Alpha Kappa Psi</b>	(Tie for 2 <sup>nd</sup> ) Alpha Delta Pi, Sigma Nu
2014	Alpha Delta Pi, Pi Kappa Alpha, Theta Xi (class A) <b>Phi Beta Lambda,</b> <b>Sigma Alpha Iota</b> <b>(class B)</b>	Gamma Phi Beta, Sigma Nu, Delta Chi (class A)	Sigma Sigma Sigma, Lambda Chi Alpha (class A)			
2015	Alpha Xi Delta & Lambda Chi Alpha (class A) <b>Sigma Alpha Iota &amp;</b> <b>Phi Mu Alpha</b> <b>(class B)</b>	Alpha Chi Omega & Pi Kappa Alpha (class A) <b>Phi Beta Lambda</b> <b>(class B)</b>	Gamma Sigma Sigma & Phi Delta Theta (class A) <b>Alpha Phi Omega</b> <b>(class B)</b>	Delta Delta Delta, Delta Chi, & Sigma Tau Gamma	Alpha Xi Delta & Lambda Chi Alpha	Alpha Chi Omega & Pi Kappa Alpha
2016	Alpha Xi Delta and Pi Kappa Alpha (Class A)	Gamma Phi Beta, Phi Delta Theta and Lambda Chi Alpha (Class A)	Alpha Chi Omega and Sigma Chi (Class A)	Sigma Chi and Alpha Chi Omega (Division 1)	Alpha Delta Pi, Sigma Tau Gamma and Delta Chi (Division 1)	Lambda Chi Alpha, Phi Delta Theta and Gamma Phi Beta (Division 1)
2016	<b>Phi Beta Lambda</b> <b>and National</b> <b>Residence Hall</b> <b>Honorary (Class B)</b>	<b>Alpha Phi Omega</b> <b>(Class B)</b>	<b>Alpha Chi Sigma</b> <b>(Class B)</b>	<b>SAC</b> <b>(Division 2)</b>	<b>Alpha Chi Sigma</b> <b>(Division 2)</b>	<b>Phi Beta Lambda</b> <b>and NRHH</b> <b>(Division 2)</b>
2017	Alpha Delta Pi & Pi Kappa Alpha (Class A) <b>Phi Beta Lambda</b> <b>(Class B)</b>	Alpha Phi, Alpha Xi Delta, & Phi Delta Theta (Class A) <b>Alpha Phi Omega &amp;</b> <b>Alpha Chi Sigma</b> <b>(Class B)</b>	Alpha Chi Omega, Sigma Nu, & Sigma Tau Gamma (Class A) <b>National Residence</b> <b>Hall Honorary (Class</b> <b>B)</b>	Alpha Delta Pi & Pi Kappa Alpha (Division 1) <b>National</b> <b>Residence Hall</b> <b>Honorary (Division</b> <b>2)</b>	TIE Gamma Phi Beta & Tau Kappa Epsilon Alpha Chi Omega, Sigma Nu, & Sigma Tau Gamma (Division 1) <b>Gamma Sigma</b> <b>Sigma (Division 2)</b>	Delta Delta Delta & Lambda Chi Alpha (Division 1) <b>Phi Beta Lambda</b> <b>(Division 2)</b>

2018	Lambda Chi Alpha, Theta Xi, & Alpha Chi Omega (Class A) <b>Phi Beta Lambda (Class B)</b>	Alpha Delta Pi & Sigma Chi (Class A) <b>Gamma Sigma Sigma (Class B)</b>	Sigma Sigma Sigma & Phi Delta Theta (Class A) <b>Kappa Beta Gamma (Class B)</b>	Alpha Delta Pi & Sigma Chi (Division 1) <b>Kappa Beta Gamma (Division 2)</b>	Sigma Nu, Alpha Xi Delta, & Sigma Tau Gamma (Division 1) <b>Gamma Sigma Sigma (Division 2)</b>	Sigma Sigma Sigma & Phi Delta Theta (Division 1) <b>NRHH &amp; RHA(Division 2)</b>
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- Black Lettering indicates Division I winners
- **Red Lettering** indicates Class B/Division II winners
- **Blue Lettering** indicates Community Class winners
- **Green Lettering** indicates the “Sponsors Pick” for the parade. The winner received a plaque and was selected by Southeast Bookstore (Parade Sponsor). This award began in 2005 and ended after 2006

## Appendix B

### 1996-Present Man and Woman of the Year and Finalists; Overall Homecoming winner

<u>Year</u>	<u>Man of the Year</u>	<u>Women of the Year</u>	<u>M&amp;WOTY Finalists</u>	<u>Overall Winner</u>		
				<u>1<sup>st</sup></u>	<u>2<sup>nd</sup></u>	<u>3<sup>rd</sup></u>
1996			Matt Blake, Trevor Bossert, Jason Legrand, Mark Oberhauser, Ryan Ozinga, Traci Hackstadt, Emily Holt, Kime Jenne, Christie Johnson, Angela Lauer			
1997			Kevin Cook, Jason Lane, Matt Prins, Tim Schoolfield, Gary Wrigley, Jeanne Ball, Danna Dockery, Shanna Dusablon, Candy Hart, Lisa Ronsick			
1999	Brian Cochran	Katie Malz	Drew Griffin, Kelly Moss, Kate Parks, Amanda Rainey, Stephanie, Slaten, Jon Litner, Kristopher McConnell, Doug McDermott			
2000	Garvin Ambrose	Beth DeGeeter	Jeremy Butler, Derrick Feldmann, Aaron Spratt, Brad Wolf, Natalie Conant, Nicole Conant, Tanya Efken, Jenny Lane			
2001	Tom Foley	Meredith McDowell	James Backer, Paul Dobbins, Travis Partney, Kevin Schmieder, Sarah Berkbigler, Kimberly Fallert, Erin Hamm, Kelly Lambing			
2002	Brian Kohlberg	Brooke Adams	Jake Lohse, Christie Bernds, Brian Privett, Brian Schuberg	Pi Kappa Alpha/ Gamma Phi Beta Alpha Kappa Psi	Sigma Nu/Delta Delta Delta BSU	Sigma Phi Epsilon/ Alpha Delta Pi Airforce ROTC
2003	Matt Imgrund	Katie Fink	Adam Schaefer, Travis Stevens, Jared White, Brian Whitehead, <u>Laura Hockensmith</u> , Carissa Sims, Crystal Uhe, Sally Muraski (Tied runner up)			



2004	Nicholas Riordan	Candice Coffey	Dan Friedrich, Dane Huxel, Jake Risk, John Taylor, Amanda Trainor, Jen Cross, Natalie Renn, Teresa Layton	Delta Delta Delta/ Pi Kappa Alpha	(tie) Alpha Delta Pi/ Sigma Chi/ Phi Delta Theta Sigma Sigma Sigma/ Sigma Nu	
2005	Joseph Gordon	Jennifer Clarkston	Amy Brookover, Kevin Bray, Nathan Burch, Rebecca Langan, John Loesel, Keith Robinson II, Danielle Zust, Kelly Wogtech			
2006	James Wells	Rachel Padgett	<u>Jennifer Gilbert</u> , Katie LoRusso, Adam Hanna, Megan Matter, James Schnepel, <u>Andrew Tilmon</u> , Elsa Sode, James Wells			
2007	Matthew Knickman	Jeanette Holloway	Nathan Saverino, Ali Harvey, <u>Scott Crean</u> , Andrea Branum, Michael Painton, <u>Brooke Privett</u> , Robert Muller, Nikki Eggleston	Alpha Xi Delta/ Sigma Sigma Sigma/ Sigma Phi Epsilon		
2008	Billy Garrett	Sarah Snyder	Nicholas Alexander, Jodie Amschler, Ed Beckman, <u>Victoria Boren</u> , Leni Fluegge, Jeff Grapperhaus, <u>Scott Kaverman</u> , Shatrasha Stone	Alpha Xi Delta/ Pi Kappa Alpha		
2009	Tony Dentman	Emily Brown	Molly Davis, Dana Gordon, Amanda Hardwick, <u>Shamone Mitchell</u> , Kurtis Cappel, Eric Johnson, Timothy Lucas, <u>Nolan Ryan</u>	Alpha Chi Omega/ Sigma Phi Epsilon	Alpha Xi Delta/ Delta Chi/ Sigma Tau Gamma	Delta Delta Delta/ Sigma Chi
2010	Benjamin Hooe	Ashley Weder	Nicole Egelhofer, Brittany Gholson, Amy Kreher, <u>Denise Schmidt</u> , <u>Jared Henrichs</u> , Bryan Kujawa, Daniel Schuenemeyer, Ben Tiller	Delta Delta Delta/ Sigma Tau Gamma/ Delta Chi Alpha Kappa Psi	Alpha Chi Omega/ Pi Kappa Alpha Gamma Sigma Sigma	Gamma Phi Beta/ Sigma Nu
2011	Patrick Vining	Katie Herring	<u>Caroline Burdin</u> , Emilee Glueck, Emilee Hargis, Alexndra Kaufman, <u>Drew Reilly</u> , Egbar Ozenkoski,	Alpha Chi Omega/Sigma Chi/Lambda Chi Alpha	Alpha Delta Pi, Delta Chi and Sigma Tau Gamma	Gamma Phi Beta and Sigma Phi Epsilon

			Lukumanu Sodamade, Zachary Tucker			
2012	Derek May	Leshay Mathis	<u>Mary Bauer</u> , Madeline McKenzie, Olivia Plumlee, Megan Stackle, <u>Dominic Cicerelli</u> , Corey Culbreath, Chris Dzurick, Greg Felock,	Delta Delta Delta/Sigma Nu <b>Student Activities Council/Campus United Way/Phi Beta Lambda</b>	Alpha Chi omega/Delta Chi/Theta Xi <b>Alpha Kappa Psi</b>	Gamma Phi Beta/Lambda Chi Alpha/Pi Kappa Alpha <b>Sigma Alpha Iota and All Girls Rock</b>
2013	Benny Dorris	Lacey Balsmann	Lacey Balsmann, Ashley Harris, Jill Irvin <u>Mollie Laramore</u> , Jamie Norrenberns, Benny Dorris, Andrew Lerch, Nick Maddock, <u>Craig Robinson</u> , Austin Wendt	Lambda Chi Alpha/ Delta Delta Delta/ Theta Xi <b>Phi Beta Lambda/Alpha Kappa Psi</b>	Gamma Sigma Sigma/ Pi Kappa Alpha <b>Student Activities Council/RHA</b>	Gamma Phi Beta/ Sigma Chi <b>Alpha Phi Omega</b>
2014	Weston Blankenship	Jessica Mues	Amber Cason, Weston Blankenship, Taylor Cox-Hoffman, A.J. Collins, Jessica Mues, Zach Cox, <u>Lydia Ness</u> , <u>Ethan Hochstein</u> , Caitlin Silger, Kyle Jacobsmeyer	Sigma Sigma Sigma/Lambda Chi Alpha (class A) <b>Phi Beta Lambda/Sigma Alpha Iota</b> (class B)	Delta Delta Delta, Sigma Phi Epsilon (class A)	Alpha Delta Pi, Pi Kappa Alpha, Theta Xi (class A)
2015	Evan Siers	Harman Malhi	Andrea Cox, <u>Lauren Denault</u> , Catalina Mahr, Harman Malhi, Amy McEvoy, Parker Butler, Bradford Hutcheson, <u>Peter Jacobsen</u> , Julian Sanders, Evan Siers	Alpha Xi Delta & Lambda Chi Alpha (Div. 1) <b>Phi Beta Lambda</b> (Div. 2)	Delta Delta Delta, Delta Chi & Sigma Tau Gamma (Div. 1) <b>Sigma Alpha Iota &amp; Phi Mu Alpha</b> (Div. 2)	Alpha Chi Omega & Pi Kappa Alpha (Div. 1) <b>Alpha Phi Omega</b> (Div. 2)
2016	Keyeon Pitts	Raven Lawhorn	Julia Brady, <u>Lexi Hightaian</u> , Raven Lawhorn, Peyton Mogley, and Destiny Tulo-Lang, Wesley Cox, Dylan Kennedy, Collin Kramer, Keyeon Pitts, and <u>Brandon Robbers</u>	Alpha Xi Delta and Pi Kappa Alpha (Div. 1) <b>Phi Beta Lambda and National Residence Hall Honorary</b> (Div. 2)	Delta Delta Delta, Sigma Nu and Theta Xi (Div. 1) <b>Alpha Chi Sigma</b> (Div. 2)	Alpha Chi Omega and Sigma Chi (Div. 1) <b>Alpha Phi Omega</b> (Div. 2)

2017	Juan Salas	Emily Daly	Angela Backer, <u>Amanda Carpenter</u> , Emily Daly, Kara Hartnett, Emma Hoover, Matthew Hayes, Juan Salas, Evan Schmidt, <u>Jake Scott</u> , Bhanu Sehgal	TIE Lambda Chi Alpha & Delta Delta Delta Pi Kappa Alpha & Alpha Delta Pi (Div. 1) FBLA & Phi Beta Lambda (Div. 2)	Alpha Chi Omega, Sigma Nu, & Sigma Tau Gamma (Div.1) National Residence Hall Honorary (Div. 2)	Alpha Phi, Alpha Xi Delta, & Phi Delta Theta (Div. 1) Gamma Sigma Sigma (Div. 2)
2018	Zack Koeller	Danielle Bergfeld	Michelle VanZandt, Kaetlin Lamberson, Grace Lester, Alexis Dilg, Raymond Killian, Caleb Ellenburg, Luke Legrand, Brendan Scholl	Alpha Delta Pi Sigma Chi (Div. 1) Gamma Sigma Sigma (Div. 2)	Alpha Chi Omega, Lambda Chi Alpha, & Theta Xi (Div. 1) NRHH & RHA (Div. 2)	Alpha Xi Delta, Sigma Nu, & Sigma Tau Gamma (Div. 1) Kappa Beta Gamma (Div. 2)

- Black Lettering indicates Division I winners
- Red Lettering indicates Class B/Division II winners
- Underlined names in the M&WOTY categories indicate runner-ups.