Date and Version: 4/18/22 Version 2 Page 1 of 10

Handbook Section: Department Chairs

35

Proposed Change: Edits to Handbook Language for Clarity and Conciseness

Source of Bill: Professional Affairs/ Governance Committees

1 **FACULTY SENATE** SOUTHEAST MISSOURI STATE UNIVERSITY 2 3 FACULTY SENATE BILL 23-A-XX 4 5 Approved by the Faculty Senate XXXXXX 6 7 BRIEF SUMMARY: Edits to condense and clarify the procedure section of the Faculty Handbook 8 Chapter 1, Department Chairs. 9 10 **ACTION OF BILL: REVISING PROCEDURE SECTION OF CHAPTER 1 "DEPARTMENT** 11 12 CHAIRS". 13 **BE IT RESOLVED**: subject to the passage and approval of both this bill and its companion bill establishing a corresponding "policy" section, Chapter 1, Department Chairs section of the Faculty Handbook be amended by replacing the existing content with the following "procedure" section (with the companion "policy" to follow it in the *Handbook*): 14 **TITLE OF BILL (Department Chairs)** 15 16 Chapter 1, F. Academic Administrative Organization, 9. Department Chairs 17 **Procedure** Faculty Senate Bill xxxx begins here. 18 **Responsibilities of the Chairperson** 19 These responsibilities are presented as guidelines for chairpersons providing academic leadership and as a guide for the assessment of department. The administrative responsibilities of the department 20 21 chairperson include, but are not limited to: 22 1. Serve as a liaison between department faculty, students, and staff to upper administration. 23 24 2. Communicate college and university decisions to the faculty; 25 26 3. Maintain open lines of communication within the department; 27 28 4. Encourage and support the development of curricula; 29 30 5. Prepare and finalize class schedules; 31 32 6. Manage the budget, staff, records, and instructional resources; 33 34 7. Conduct regular department meetings and distribute minutes;

Date and Version: 4/18/22 Version 2 Page 2 of 10

Handbook Section: **Department Chairs**

Proposed Change: Edits to Handbook Language for Clarity and Conciseness

Source of Bill: Professional Affairs/ Governance Committees

36 8. Maintain building and equipment safety and function in collaboration with appropriate university 37 offices:

38

39 9. Recruit, retain, mentor, and evaluate faculty and staff and make recommendations regarding 40 employment (e.g., continuation, promotion, tenure, termination, salary adjustments, and leaves of 41 absence);

42

- 43 10. Enhance the departmental reputation on and off campus;
- 44 11. Coordinate and monitor academic advising to ensure faculty responsiveness to student needs and 45 facilitate timely student graduation;

46 47

12. Encourage student engagement and involvement in the department, college, and university;

48

49 13. Respond to student complaints utilizing appropriate campus resources; 50

51 52

15. Consult with faculty on department processes and procedures.

53 54 55

56 57

58

59

60

FUNCTIONS OF THE CHAIRPERSON

14. Promote effective faculty committees;

As stated in the Policy section, "the general responsibilities of the department chairperson are grouped under the following major categories: Administrative Functions, Faculty Personnel Functions, Liaison Functions, Student-Related Functions, Leadership Functions, and Operational Functions". While these categories provide a basis for grouping functions, many are interrelated. They are presented, however, as a guide to chairpersons in providing academic leadership and to departments as colleagues participate in the assessment of department chairpersons.

61 62 63

64

65

66 67

68

69 70

Administrative Functions

The chairperson is the chief departmental administrative officer and the primary representative of the academic discipline. Among the specific administrative tasks for which the chairperson assumes responsibility and accountability are

- 1. Communicating department goals and needs to the dean and, when appropriate, to the Provost;
- 2. Communicating and interpreting college and University decisions to the faculty;
- 3. Maintaining open lines of communication among specializations within the department and encouraging appropriate balance;
- 4. Encouraging the development and improvement of the departmental curriculum and seeing that the 71 72 proper curriculum materials are submitted;
- 5. Ensuring the preparation of catalog information and schedules of class offerings in accordance 73 with established procedures; 74
- 75 6. Supervising the departmental budget, support staff, record keeping, and the requisition of supplies, 76 equipment, materials, and other instructional needs;
- 7. Scheduling regular departmental meetings and distributing minutes to appropriate individuals; 77

Date and Version: 4/18/22 Version 2 Page 3 of 10

Handbook Section: Department Chairs

Proposed Change: Edits to Handbook Language for Clarity and Conciseness

Source of Bill: Professional Affairs/ Governance Committees

- 8. Serving as the chief spokesperson for departmental curriculum proposals and ensuring that requirements are consistent with University policies;
- 80 9. Assigning and evaluating support and clerical personnel in the department;
- 81 10. Developing and following procedures to assign faculty to classes, laboratories, studios, and other responsibilities;
 - 11. Reporting undesirable or potentially hazardous conditions with respect to the physical plant;
- 84 12. Providing appropriate information and reports as requested by the dean and other administrative offices:
 - 13. Facilitating and encouraging grants and contracts from extramural sources;
- 87 14. Coordinating and supervising the development of departmental five year plans, accreditation and departmental evaluations, and other reviews; and
 - 15. Administering the departmental budget within established guidelines.

Faculty-Personnel Functions

83

86

89

90 91

92

93

94

95

96 97

98

99

100

101

102

103

104

105106

107

108

111112

Among the most important responsibilities of the chairperson are those relating to the faculty. The success of the department is frequently dependent upon the abilities of the chairperson in this regard. Among the specific tasks for which the chairperson assumes responsibility and accountability are:

- 1. Exercising leadership in recruiting and retaining capable faculty;
- 2. Evaluating faculty performance and the development of procedures for assessing faculty accomplishment;
- 3. Exercising independent judgments and making recommendations relative to faculty employment, continuation, promotion, tenure, termination, salary adjustments, and leaves of absence;
- 4. Encouraging improvement of faculty performance by fostering effective teaching and stimulating research, scholarly performance, and creative activity;
- 5. Promoting faculty professional development and enrichment, and encouraging faculty in their service to the University, the community, and professional organizations;
- 6. Maintaining faculty morale by preventing and resolving conflicts and by arranging for the effective and equitable distribution of faculty responsibilities;
- 7. Orienting new faculty members to department, college, and University policies and procedures;
- 8. Serving as a role model in the performance of teaching, scholarly, and other faculty responsibilities; and
- 9. Coordinating the departmental sabbatical leave review and recommending candidates to the dean
 of the college.

Liaison Functions

- The department chairperson has primary responsibility for representing the department and the discipline to the college, the University, and the community at large. Among the specific areas for which the chairperson assumes responsibilities and accountability are:
- 116 1. Maintaining liaison with other departments and support units;
- 2. Encouraging public relations activities and enhancing the departmental image and reputation on and off campus;

Date and Version: 4/18/22 Version 2 Page 4 of 10

Handbook Section: Department Chairs

Proposed Change: Edits to Handbook Language for Clarity and Conciseness

Source of Bill: Professional Affairs/ Governance Committees

3. Promoting interdepartmental and interdisciplinary cooperation in the development and maintenance of academic programs; and

4. Cooperating with departments, colleges, and other units in the accomplishment of their tasks.

121122123

124

125

126

127

128

129

130

131

132133

134

Student-Related Functions

- The recruitment and retention of outstanding students is often dependent upon how wisely and effectively the departmental chairperson responds to student needs. Among the specific areas for which the chairperson is responsible and accountable are:
 - 1. Coordinating the academic advisement process and monitoring the process to ensure that it is responsive to changing student needs and aspirations;
 - 2. Encouraging student clubs and organizations which foster achievement and professional development;
 - 3. Following procedures for resolving student complaints about faculty, courses, and programs;
 - 4. Promoting the establishment of scholarships and fellowships for students in the department;
- 5. Informing students of special departmental registration procedures and enrollment criteria, etc., and administering those procedures when appropriate; and
 - 6. Encouraging student participation and involvement in department activities.

135136137

138139

140141

142143

144

145

146

Leadership Functions

- The precise nature of leadership is difficult to define. There are different styles and techniques for carrying out the responsibilities of the chairperson. There are, however, a number of qualities that are important to the leadership of a department. Among them are:
 - 1. Judging people fairly and thoughtfully;
 - 2. Initiating and sustaining action toward defined goals and encouraging the initiative of others;
 - 3. Demonstrating interpersonal relations that foster a professional working atmosphere;
- 4. Working with committees and promoting their effectiveness;
- 5. Engaging in consultation and participatory decision making;
- 6. Being open to fair criticism; and
- 7. Demonstrating objectivity.

147148149

150

151

152

158

Operational Functions

- The fulfillment of leadership responsibilities balances the specific tasks completed with the manner in which the assignments are accomplished. In this respect, the chairperson assumes responsibilities for:
 - 1. Involving departmental faculty in decisions on program development and operational procedures;
- 2. Recognizing the advice and judgment of the faculty in making curriculum, budget, and personnel recommendations;
- 3. Providing guidance and leadership in formulating department academic and operational policies;
- 4. Consulting with the faculty in assigning teaching loads, instructional responsibilities, and academic schedules:
 - 5. Representing the department effectively and responsibly in college and University-wide meetings;
- 6. Consulting with the faculty in the preparation and administration of the budget;

Date and Version: 4/18/22 Version 2 Page 5 of 10

Handbook Section: Department Chairs

Proposed Change: Edits to Handbook Language for Clarity and Conciseness

Source of Bill: Professional Affairs/ Governance Committees

7. Working with department members in formulating faculty personnel procedures and making employment-related recommendations; and

8. Reporting to faculty members and the dean recommendations made that differ from actions taken by faculty in the department.

The Annual Review (Merit) Procedure for Department Chairpersons

Faculty will assess teaching, professional growth, and service and the dean will assess administrative duties. Evaluation of the chairperson follows the procedure as detailed in the Faculty Handbook (Chapter 2, Faculty Annual Merit Program), with modifications identified below.

Guidelines for Faculty evaluation of Teaching, Professional Growth, and Service:

1. The chairperson's workload and responsibilities should be considered when assessing teaching, professional growth, and service.

2. The chairperson's responsibilities will be included in the evaluation of Service.

3. The faculty's evaluation of the chairperson follows department approved procedures for evaluation of faculty, such as use of full faculty, a faculty committee, Chair of the Department Tenure and Promotion Committee, or another agreed upon committee by the department.

4. An Annual Evaluation is not required if a chairperson is undergoing periodic or extraordinary evaluation.

Guidelines for Dean evaluation of Administrative Duties:

1. The dean's evaluation reflects but does not extend beyond the scope of the responsibilities of the chairperson (see above).

2. Dean solicits feedback from faculty regarding administrative strengths and areas for improvement.

3. Dean communicates chairperson evaluation to the faculty.

For evaluation of the chairperson, both the department and the dean evaluate the chairperson's performance based on the developed criteria. The department forwards their written evaluation to the dean. The dean shares evaluation results with the chairperson, and the chairperson is given the opportunity to agree or disagree. The dean decides on the chairperson's overall annual performance evaluation. The dean forwards all evaluations and justifications, with an optional written response from the chairperson to the provost. The provost provides a resolution to the president and involved parties.

Calendar for Chairperson Annual Performance Program.

The performance evaluation process shall be conducted according to this calendar:

Date and Version: 4/18/22 Version 2 Page 6 of 10

Handbook Section: Department Chairs

Proposed Change: Edits to Handbook Language for Clarity and Conciseness

Source of Bill: Professional Affairs/ Governance Committees

November 1: Chairperson is notified by the appropriate department representative and the dean regarding the procedures and timeline of the annual evaluation program.

207208

From this point forward, calendar is indicated in the Faculty Handbook under Faculty Annual Merit Program (Chapter 2).

209210211

The Periodic Evaluation Procedure for Department Chairpersons

212213

214215

Faculty and staff are encouraged to share informal feedback on an ongoing basis. The evaluation procedure, a constructive process, focuses primarily on gaining insights from the chairperson's constituencies so that recommendations can be made to improve overall effectiveness.

216 217 218 1. Departments may develop internal procedures, approved by the dean, to add items to the "Evaluation of Department Chairpersons" instrument. Any items added to the instrument are subject to the review and approval of the dean and provost. In the absence of department procedures, the dean approves additional items.

219220221

2. The dean meets with the department to discuss the process, reporting format, and procedures to ensure appropriate anonymity and follow up. In this meeting, procedures are reviewed, a timetable is set, and whether additional items should be added is decided.

223224225

226

227

222

3. The dean provides faculty and staff with access to the online review instrument. Faculty members have five working days to complete and submit responses. All faculty are encouraged to participate unless there is an identified conflict of interest. The dean may schedule individual meetings with faculty members for purposes of follow-up, clarification, and additional input.

228229230

4. Concurrent with faculty input, the dean collects information from other chairpersons and individuals outside the department associated with the chairperson.

231232233

5. Within a month after all information has been collected, the dean summarizes the input in a letter to the chairperson. The document presents collected responses.

234235236

6. After the summary is provided to the chairperson, the dean meets with the chairperson to discuss the findings. The department chairperson may respond to any part of the report.

237238239

240

7. The dean submits a document to the department for review and response. The document will include tabulation of the items on the instrument, summary of written comments, and specific recommendations.

241242243

8. Approximately two weeks after the document is shared with the department, the dean meets with the department. A summary of this meeting is appended by the dean to the recommendation submitted to the provost.

245246

244

The dean submits the final summary recommendations, along with all support data, to the provost.
 The summary and recommendations are also shared with the chairperson and department members.

249

Date and Version: 4/18/22 Version 2 Page 7 of 10

Handbook Section: Department Chairs

Proposed Change: Edits to Handbook Language for Clarity and Conciseness

Source of Bill: Professional Affairs/ Governance Committees

250 10. The provost schedules a meeting with the dean and department chairperson to discuss the summary and determine appropriate actions.

253 11. The provost discusses the recommendation with the president.

12. The provost informs the dean, department chairperson, and members of the department of the recommendation.

13. Upon continuation, the department chairperson and the dean will mutually agree upon a chairperson development plan which shall be filed with the provost.

Extraordinary Department Chairperson Evaluation

An extraordinary evaluation of the department chairperson may be initiated at any time by a majority vote of the full-time faculty and staff of the department in accordance with departmental procedures. In the absence of a defined departmental procedure, the dean of the college will assist faculty with the procedures of an extraordinary evaluation of a department chairperson. The respective college dean or the provost may also initiate an extraordinary evaluation at any time. Upon receipt of a request for extraordinary evaluation, the appropriate college dean convenes with the department as described in the periodic evaluation cycle. The general procedures and instrument to be used are described in this document. Special attention is given to the timing of the evaluation and areas of special concern resulting from the extraordinary request.

THE REVIEW PROCEDURE FOR DEPARTMENT CHAIRPERSONS

There are commonly accepted procedures in place for the appointment of department chairpersons and the replacement of department chairpersons for due cause. The review process described in this document is viewed as a constructive process. Its primary focus is gaining insights from the various constituencies that relate to the department chairperson so constructive advice may be given and recommendations made to improve the overall effectiveness of the department chairperson in providing departmental leadership.

Procedures for the Review of Department Chairpersons

- The specific purpose of the review process and the suggested guidelines provide a basis for the review of the department chairperson. Such factors as the size and complexity of the department and type of review may suggest variations in the approaches utilized. However, the intent of the following procedures should be maintained.
 - 1. Colleagues in the department are encouraged to provide informal suggestions to the department chairperson on an ongoing basis. Departments may develop internal procedures to delineate additional items to be added to the "Review of Department Chairpersons" instrument.
 - 2. At the initiation of the review cycle, the dean shall meet with the department for the purposes of discussing the process, reporting format, and procedures to ensure appropriate anonymity and follow-up; reviewing the procedures; agreeing upon a timetable; and determining whether additional items should be added to the instrument. Where the source of an instrument cannot be identified, the responses will not be discarded.
 - 3. The Dean shall make an online review instrument available to members of the department.

Date and Version: 4/18/22 Version 2 Page 8 of 10

Handbook Section: Department Chairs

298299

300301

302

303

304305

306

307

308309

310311

312

313314

315316

317318

319

320

321322

323

324

325326327

328

329330

331

332

333

Proposed Change: Edits to Handbook Language for Clarity and Conciseness

Source of Bill: Professional Affairs/ Governance Committees

Faculty members shall have one week to complete and submit the review instrument. All faculty are encouraged to participate unless there is an identified conflict of interest. The dean will have an opportunity to schedule individual meetings with faculty members for purposes of follow up, clarification, and additional input.

- 4. Concurrent with the solicitation of faculty input, the dean will collect information through the review instrument or through other appropriate means, from other chairpersons and individuals outside the department associated with the department chairperson.
- 5. Within a month after all information has been collected, the dean will summarize the input and draft a letter to the department chairperson. Among other matters, the document will present responses received from those solicited.
- 6. Following submission of a proposed summary report to the department chairperson, the dean will meet with the individual to discuss the report. The department chairperson will have an opportunity to respond to all parts of the recommendation.
- 7. After due deliberation, the dean will submit a document to the department for review and response. The document will include a tabulation of the items on the instrument, a summary of written comments, and specific recommendations.
- 8. Approximately two weeks after the document has been shared with the department, the dean will meet with members of the department for additional discussion. A summary of this meeting will be appended by the dean to the final recommendation submitted to the Provost.
- 9. The dean will submit the final summary recommendations, along with all support data, to the Provost. The summary and recommendations will also be shared with the chairperson involved and will be made available to members of the department.
 - 10. Upon receipt of the recommendation, the Provost will schedule a meeting with the dean and department chairperson for the purposes of discussion and determination of appropriate action.
 - 11. The Provost will discuss the recommendation with the President for final disposition.
 - 12. The Provost will properly inform the dean, department chairperson, and members of the department of the recommendation.
 - 13. Upon continuation, the department chairperson and the dean will mutually agree upon a chairperson Development Plan which shall be filed with the Provost.

THE SELECTION PROCEDURE FOR CHAIRPERSONS

The Selection Procedure for Chairpersons

Upon search approval and establishment of a search committee, the department shall follow the following steps, as applicable.

 The search committee is responsible, within the standard hiring procedures established by the University's Office of Human Resources, for establishing its own procedures for reviewing candidacies. Date and Version: 4/18/22 Version 2 Page 9 of 10

Handbook Section: Department Chairs

Proposed Change: Edits to Handbook Language for Clarity and Conciseness

Source of Bill: Professional Affairs/ Governance Committees

2. Finalists are interviewed by the search committee, the college dean, and the provost Provost.

Candidates may will meet with departmental faculty individually and/or as a group, and others as designated by the search committee. The search committee will meet with the department to discuss the candidates.

3. To be hired above Assistant Professor the individual must meet the departmental criteria for that rank, as judged by the Departmental Tenure and Promotion Advisory Committee, which will make that determination of all the finalists before an invitation to campus is extended. Only after this has been done may that person be offered a contract and will automatically be granted tenure upon appointment. To be hired above the rank of assistant professor, the individual must meet the departmental tenure and promotion criteria for the rank that they are hired into (associate or full professor).

4. After completing its search, the search committee will approve and provide the college dean with a memo, with copies to each member of the search committee, that outlines each candidate's potential for further consideration in the search process. The memo should include a summary of each candidate's strengths and challenges relative to the position and his/her potential for consideration. The "potential for further consideration" could be phrased using such terms as "Strongly Consider", "Consider", "Undecided", "Hesitant to Consider", "Do Not Consider". After completing its search, the search committee provides a memo to the college dean, with copies to each member of the search committee, that outlines each candidate's potential for further consideration in the search process. The memo summarizes each candidate's strengths and challenges relative to the position and their potential for consideration. The "potential for further consideration" could be phrased using such terms as "Strongly Consider," "Consider," "Hesitant to Consider."

5. After reviewing the search committee's recommendations, the college dean makes no fewer than at least two recommendations to the provost Provost who, in turn, makes a final recommendation to the president President.

6. In the event that none of the recommended candidates accepts the appointment, the search is considered a failed search and closed. A new search must be opened to fill the vacancy and the process begins anew. If none of the recommended candidates accepts the appointment, the dean can request to review and screen a second pool of applicants, or request to close the search and proceed with a new search.

Date and Version: 4/18/22 Version 2 Page 10 of 10

Department Chairs Handbook Section:

Edits to Handbook Language for Clarity and Conciseness Professional Affairs/ Governance Committees Proposed Change: Source of Bill:

Date	
09/14/2022	
09/28/2022	
	<u>-</u>

Posted to Faculty Handbook