

Dearmont Resident FAQ
August 31, 2016

Dearmont students are already responding admirably as a community to work with the University through this unfortunate experience. Thank you to all of you for demonstrating care and concern for your fellow residents. We will continue to keep you updated on the status of these moves and planned facility repairs. Additionally, multiple campus offices are working together to streamline this transition process for the affected students.

Questions and Answers:

1. As a B-wing student, when do I have to move my personal belongings out of my room?

Many students will be leaving for the Labor Day weekend. Please make arrangements to move all personal items no later than September 11. If additional time is required, please notify the Office of Residence Life.

2. Can I cancel my housing contract?

Yes. As only a few days have elapsed in the contract period, a 100% refund of the fall semester room rate will be refunded to you, providing you cancel your housing contract no later than Friday, September 9th at 5:00 p.m. We are asking you to make off-campus housing arrangements sooner than later to allow residents remaining on campus to be relocated as soon as possible.

3. If I cancel my housing contract, can I keep my meal plan?

Yes. You have the option of remaining on a meal plan or cancelling it. The following fee schedule will be used to refund costs for fall semester meal plans cancelled by Friday, September 9th.

Meal Plan	Classic	Used	Refunded
19 Meals/week + \$58 Flex	\$1,510.00	\$149.75	\$1,360.25
15 Meals/week + \$70 Flex	\$1,390.00	\$137.85	\$1,252.15
10 Meals/week + \$80 Flex	\$1,230.00	\$121.98	\$1,108.02
5 Meals/week + \$135 Flex	\$1,060.00	\$105.12	\$ 954.88

Meal Plan	Premium	Used	Refunded
19 Meals/week + \$58 Flex	\$1,590.00	\$157.69	\$1,432.31
15 Meals/week + \$70 Flex	\$1,470.00	\$145.79	\$1,324.21
10 Meals/week + \$80 Flex	\$1,290.00	\$127.93	\$1,162.07
5 Meals/week + \$135 Flex	\$1,110.00	\$110.08	\$ 999.92

4. If I cancel my housing contract, will I receive a refund?

Yes. The balance of your housing and meal plan will be refunded to you when your contract is cancelled. We know that you may plan to use a refund to pay an off-campus housing deposit and rent. Many landlords will accept a "landlord letter" from the University. The letter will indicate your eligibility, if any, for a refund. If you cancel your contract, we will ask Student Financial Services to prepare a landlord letter for you, if you are receiving a refund.

Refunds are processed every week and available to students on Fridays via direct deposit. Refunds are mailed to the permanent address if you have not registered for Direct Deposit. It is not too late to register for Direct Deposit – if you are interested visit Student Financial Services.

5. As a B-wing student, will I be reimbursed for the loss of perishable items and other expenses incurred resulting from the power outage.

Yes. Students who lost power on Tuesday, August 29, will receive a \$100 credit to their student account to assist with the reimbursement of perishable items and other expenses incurred.

6. Can I get help moving to my new room on campus?

Yes. University staff can assist students with moves from Dearmont to another residence hall, based on the following schedule:

Friday, September 2nd, 10:00 a.m. to 3:00 p.m.

Wednesday, September 7th, 2:00 p.m. to 7:00 p.m.

Friday, September 9th, 10:00 a.m. to 3:00 p.m.

If you wish to move during this time and would like assistance, please register with the Dearmont staff. To expedite this process, it would help if you have completed the following items to prepare for your move.

- Have all your belongings packed in boxes, crates, bags, etc.
- Label items (boxes, totes, etc.) to ensure items are moved appropriately.
- Disassemble furniture to make it easier for transport.
- Moving boxes will be available at the Dearmont front desk.

7. Can I help with students who need to move?

Yes. If you and/or your friends would like to assist students with moving, please contact the Office of Residence Life to sign-up. Individual Volunteers will receive Redbucks! As another option, student groups can register as a fundraiser.

8. If I move off-campus, will the university provide shuttle service to and from campus?

No. The university does not provide shuttle service to and from off-campus locations. Students without reliable transportation are encouraged to remain on-campus.

9. Will B-wing re-open?

Yes. The University is planning now for repair of the electrical system and anticipates re-opening B-wing in spring 2017.

10. As a B-wing student, should I plan to live off-campus?

No. The University is committed to helping all students remain on campus. The option of moving off-campus is available to you. However, if living on campus is your preference – we will work with you to explore all available housing options.

11. What is the status of C-wing?

The University is also monitoring electrical usage for students living in C-wing. As a precaution, these students are being asked to voluntarily reduce their electrical usage until further assessments of the situation are made.

12. Can I apply the value of a scholarship that pays room and/or board rates to off-campus housing?

No. Students who wish to use housing-based scholarships should work with Residence Life to find housing on campus.

13. How will a move out of Dearmont affect my parking permit?

You can keep the parking permit you have now or change to the permit type that meets your needs.

14. Are there additional spaces in Dearmont that are currently being used for storage? If so, can these rooms be used for students?

Yes, a few. Residence Life is evaluating three rooms that could be converted from storage to living space.