

Dear Student:

We are pleased to inform you that you are being awarded a COVID Relief Emergency Grant. No action is needed to receive this funding.

**How much am I getting?**

The amount awarded can be viewed through the Southeast Portal by accessing SEMO-Pay (in the 'Student SS' section). Payment is expected to be issued on Wednesday, June 30, 2021. You will see both a payment (the grant) and a charge (the processing refund) online, which is normal. Amounts, which will vary between students, were determined based on financial need, number of credit hours enrolled, and other required factors.

**Why am I getting this?**

The Coronavirus Response and Relief Supplemental Appropriations Act, 2021 (CRRSAA), signed into law on Dec. 27, 2020, provided additional funding for direct student grants through the Higher Education Emergency Relief Fund (HEERF). After reviewing the requirements of the legislation, Southeast has determined you meet our awarding criteria.

**Does this mean my bill is paid?**

Unlike other refunds and financial aid, this funding did not first apply to any outstanding charges on your account. As a result, you may have a remaining balance due to Southeast, even though you will receive this payment. Typically, a refund check is only issued when you have a zero-dollar balance, so we wanted to alert you to this possibility. To avoid the consequences of a past due account balance, please review your current account balance with Southeast on the portal through SEMO-Pay (Student SS tab). If a balance exists, it must be paid by the due date.

We know this pandemic has hit everyone differently, and we are glad we are able to provide some financial assistance to our students.



**/ Student Financial Services**

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